

Friendly "Go Away" message

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I hopped onto my computer just now, and when I tried to get onto Hotmail, I received the following message (from Charter communications, my ISP):

"Your cable modem has been administratively disabled. Please contact the Customer Care Center at 1-800-800-CABLE to resolve this issue."

Well, that was nice and friendly!!! Strangely enough, it was not entirely correct. I could log onto Hotmail if I used Outlook express, but I still can't log on to Hotmail from the web. I was initially not able to use webpages other than Hotmail; now, the only webpage that is giving me this message is hotmail.

So, I spoke with Charter Communications. They insist that this is a network-wide problem that will be resolved quickly. Go figure. Now, if it were a consistent problem on all the webpages, well, then I could believe them. However, I have evidence that it is not a "network" problem. *Sigh*. Idiots.

OK sorry for my ranting and raving... I just had to let that out...

Sincerely,

David A. Wilson