

Re: "Access Denied" with encrypted USB device

Source:

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A lot of these encrypted usb sticks use two driveletters, one for the software and one for decrypted data.

A possible reason for the trouble is that the decryption software is trying to create a driveletter which already exists on some computers.

I might also add that they represent a virus risk, requiring as they do that an uncertified executable has to be run from a modifiable and portable source. In many ways this is going back to the old 'sneakernet' viruses of floppy-disk days.

"stage1v8" wrote:

Hi dennis,

Thanks for the reply.

The device is a sandisk cruzer and the encryption is sanctuary from lumension.

Autorun is disabled accross the domain and the PC's "should" be a standard build.

I have never seen the Access Denied message before. I could understand it if it popped up that you dont have sufficient privaleges but it does this with every account I try on the computer.

Its a real puzzler!

Cheers

J

"Dennis Dow" wrote:

Without knowing more about the USB device and the encryption software used, the only thing that comes to mind is if autoplay is set on or off

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on the different machines.

HTH

Dennis

stage1v8 wrote:

Hi,

I am having some problems with encrypted USB devices. On certain XP SP2 machines when I plug in a usb drive with software encryption on it it comes up with an Access Denied message if you try and open the drive. It maps the drive to a drive letter but shows as being 0 Bytes in size.

It does this even if you are logged in as a domain admin.

The frustrating thing is that its only on certain machines. They are all different hardware and there doesnt seem to be any pattern. If I remove the encryption software then the drives work fine.

Does anyone have any suggestions?

Thanks

J