

Re: XP SP2 Firewall Not Working

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2008-05/msg00196.html

- *From:* "MowGreen [MVP]" <mowgreen@xxxxxxxxxxxxxx>
 - *Date:* Fri, 16 May 2008 14:25:53 -0700
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See if registering dot3api.dll fixes this issue.

Start > Run > type in

```
regsvr32 dot3api.dll
```

Click OK or press Enter

Show hidden files, folders, and system files:

<http://www.bleepingcomputer.com/tutorials/tutorial62.html#winxp>

dot3api.dll in WINDOWS\system32 should be at Version 5.1.2600.5512 after SP3 is installed.

Locate it, right click it, and choose Properties, then click the Version tab to confirm.

Also, check the WINDOWS\system32\dlcache to confirm that both copies of dot3api.dll is on the same Version level.

*** Was the installed antivirus actively monitoring the system when SP3 was installed ? ***

MowGreen [MVP 2003-2008]

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-343- FDNY

Never Forgotten

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Marc wrote:

I tried to install SP3, but it froze my computer so badly that I couldn't even boot in safe mode. After removing it (per instructions found on Microsoft's site), my Firewall no longer runs and I was unable to reinstall it. I've tried many different solutions, such as <http://support.microsoft.com/kb/329637> and <http://support.microsoft.com/kb/920074/en-us>, as well as "winsock reset", etc., but none work.

When I try to reinstall it using the info in the various knowledgebases, I usually get an error saying "This application has failed to start because dot3api.dll was not found. Reinstalling the application may fix this problem." I do not know what application to reinstall and I cannot find any info on the dot3api.dll.

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Any ideas?

Thanks!