

Re: Security Advisor Logic 2.1.19 Error

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2008-04/msg00011.html

- *From:* Malke <malke@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 01 Apr 2008 05:40:10 -0700
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huskertomkat wrote:

Unpredictably the subject error message occurs. After sending the report to MS it goes away and everything seems to work OK. The report has the following info:

App Version: 2.1.19.26226
Mod Name:MSVCR80.dll
Mod Version: 8.050727.1433
Offset: 00008880

Any suggestion on how to eliminate this problem will be appreciated. All updates are current and registry has been cleaned.

You have some third-party program running in the background that is failing. "Security Advisor" isn't part of Windows.

Manage your Startup matrix and/or do clean-boot troubleshooting to determine what the program is that is failing.

Start>Run>msconfig [enter]

This brings up the System Configuration Utility. Look on the Startup tab and find the probable culprit. Uncheck the box next to its name, Apply and OK out. You don't need to restart immediately, but the next time you do you'll get a dialog saying you've used the Utility. Just tick the box that says in effect, "don't bother me about this again".

Important – Do not use the System Configuration Utility to stop processes. Instead, use Start>Run>services.msc [enter] and do not stop any services unless you really, really know what you're doing.

How to Troubleshoot By Using the Msconfig Utility in Windows XP – <http://support.microsoft.com/?id=310560>
The free Autoruns program is very useful for managing your Startup –

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<http://www.microsoft.com/technet/sysinternals/default.aspx> – Autoruns
Clean boot in Windows XP – <http://support.microsoft.com/kb/310353>
Clean–boot advanced troubleshooting in Windows XP –
<http://support.microsoft.com/kb/316434>

Malke

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MS–MVP

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Don't Panic!

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