

Re: Starting Over

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-12/msg00170.html

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 16 Dec 2007 07:24:29 -0800
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Lunchbox wrote:

I randomly got a virus on my XP laptop. This bug makes all my icons disappear and reappear unexpectedly. I cant seem to open any programs, and some of the processes look shady. I want to delete it all and start over. One problem, i dont have the discs that the laptop came with, and it seems like a stretch to pay 200 dollars for a whole new OS. What are some of my options?

Since you have a laptop, contact the laptop's mfr. for replacement restore disks. Depending on who that is, the cost may be very little. HP for instance only charges around \$20.

If that isn't feasible, then see if your laptop has a restore image on a special partition. Refer to the laptop's manual or the laptop mfr.'s tech support site for details.

And if neither of those options are feasible, take the machine to a professional computer repair shop (not BigComputerStore/GeekSquad). They can reinstall Windows for you with a branded OS install disk, they may have restore disks for your model, or a generic install disk and use the Product Key from the sticker on the bottom of your machine. This will not be free of course, but will probably cost quite a bit less than buying a new operating system (at least it does when I do it - YMMV because of where you live, etc.).

Malke

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