

# Re: auto updates denied

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2007-09/msg00178.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-09/msg00178.html)

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- *From:* "MowGreen [MVP]" <[mowgreen@xxxxxxxxxxxxxx](mailto:mowgreen@xxxxxxxxxxxxxx)>
  - *Date:* Mon, 24 Sep 2007 13:49:34 -0700
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See if these help any:

You receive an "Administrators only" error message when you try to visit the Windows Update Web site or the Microsoft Update Web site

<http://support.microsoft.com/kb/316524>

You receive one or more error messages when the system administrator disables Windows Update or Microsoft Update

<http://support.microsoft.com/kb/326686>

If they do not resolve the situation, than post this issue to the Windows Update newsgroup, Chuck:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.windowsupdate&cat=en-us>

First, try accessing the Windows Update site with IE. If/when it fails, copy and past the last 50 or so lines of the WindowsUpdate.log into your post and someone will attempt to assist you.

Start > Run > type in

%windir%\windowsupdate.log

Click OK or press Enter

MowGreen [MVP 2003-2007]

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\*-343-\* FDNY

Never Forgotten

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chuck wrote:

I just bought this used computer that has xp pro on it and every time that I try to get auto updates I get a message that I am denied due to an administrative setting. Iwent through the disable in gpedit but still nothing. I've dropped the level of security on the windows firewall, still nothing. Any suggestions?

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