

RE: experts exchange.com – bug?? virus??

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-07/msg00330.html

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 27 Jul 2007 13:36:00 -0700
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"buddyorliz" wrote:

I posted a question or statement as the case may be earlier today regarding an error I got after messing with my DVD drive on and off for a couple weeks.

After the post I continued to try and find what the problem could have been (I say been because as of yet today it has not done anything weird – haven't touched the DVD drive yet)

The following is the closest (VERY close) I could find to matching what one of the errors I received said Including the C:\document.....

I am wondering if in all my searching for help I inadvertently downloaded something (doubt it but??) or got a virus or something from this site – If I was indeed at this site.

I can not get to the site now for more information – won't load.

Does anyone know if this is a valid site or if It is possible I got a virus or something from just visiting it? Can you get a virus or something from JUST visiting any site?

This is where it is searching the internet:

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General Computer Systems: Serious Error Recovery Message – Random ...  
BCCode : 10000050 BCP1 : C2798EE6 BCP2 : 00000001 BCP3 : 805272E8 BCP4 :  
00000000 OSVer : 5_1_2600 SP : 2_0 Product : 256_1  
C:\DOCUME~1\ADMIRA~1\LOCALS~1\Temp\WERdb d7.dir00\M ...
```

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www.experts-exchange.com/Hardware/Desktops/Q_21611090.html  
· 7/24/2007  
· Cached page
```

First of all this site is a support technical site, which I can't see they

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will do themselves a favour by installing a plug-in that can harbour a virus to your computer or download a virus directly to your computer, yes they have cookies?.

I visit their site and look for info, all okay to me!.

You need first to know the exact problem before striking an accusation on somebody may be innocent?.

That being said, come to your issue:

Please read all the Info here and in the Links provided then the whole scenario will be fixable for you!.

Do you have one of these Video card: nvidia, Same for ATI video cards, radeon graphics card.

If yes, you may not have the latest Video drivers and you just downloaded the drivers from MS updates, which not recommended to do so. So, try and get the latest drivers from these links:

Nvidia Geforce drivers downloads:

<http://www.nvidia.com/content/drivers/drivers.asp>

ATI Radeon drivers downloads:

<http://ati.amd.com/support/driver.html>

The computer may automatically restart, or you may receive a "serious error" message or a Stop error message in Windows Server 2003, in Windows XP, <http://support.microsoft.com/?scid=kb:en-us:894278>

Try to look in the Device Manager for the CD/DVD-ROM and see if it malfunctioning.

Scan your computer for malwares and Viruses by whatever software you have.

DMA Mode for ATA/ATAPI Devices in Windows XP

<http://www.microsoft.com/whdc/device/storage/IDE-DMA.msp>

How to enable 48-bit Logical Block Addressing support for ATAPI disk drives in Windows XP

<http://support.microsoft.com/kb/303013>

Example on the error code:

<http://support.microsoft.com/kb/174232>

Information about Event ID 51

<http://support.microsoft.com/kb/244780/>

How to troubleshoot event ID 9, event ID 11, and event ID 15 error messages

<http://support.microsoft.com/kb/154690/>

left hand column – (9F)

<http://aumha.org/win5/kbestop.htm>

To get more info about the Error in Event Viewer please double click the Error message(X) to get a pop-up window contain info about the causer and you can copy and paste this content in your next message.

I will make sure this machine is malware, Virus free before install/update

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any drivers or software, run Disk CleanUp and defrag in safe mode.

Note: some users said by deleting the DUMP folder the error simply disappeared, so delete the folder from the TEMP:

D:\DOCUME~1\Ami\LOCALS~1\Temp\[ERf39e.dir00\Mini051607-02.dmp]

D:\DOCUME~1\Ami\LOCALS~1\Temp\[WERf39e.dir00\sysdata.xml]

[ERf39e.dir00\Mini051607-02.dmp] <= to be deleted.

If the above doesn't occur or apply to your issue, write with more info about your OS, AVs, Error messages (x) that shed some light on the cause of your issue and narrow down the issue.

HTH.

nass

www.nasstec.co.uk

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