

## Re: Windows Security Center Shows non existing Symantec firewall

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[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2007-06/msg00268.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-06/msg00268.html)

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- *From:* Mary Fran <[MaryFran@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:MaryFran@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 26 Jun 2007 05:10:05 -0700
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I am having exactly the same problem and would like to try removing the WMI repository, but, being a novice, I don't understand exactly how to run the commands.

Is this correct?

Set a System Restore point.

Open command window and then:

Type or paste (without quotes) "net stop winmgmt" and press the enter key;

Type or paste "cd/d%windir%\system32\wbem" [actually it looks as if there's a space before and after "/d"] and press enter;

Type or paste "ren repository repository.old" and press enter;

Type or paste "net start winmgmt" and press enter.

Wait a few minutes while WMI rebuilds the database. How will I know when this is finished?

Check the Security Center to see if the ghost of Norton has been vanquished.

Thanks.

"Torgeir Bakken (MVP)" wrote:

Hi,

Yes, in your case it is safe to ignore what the Security Center is telling you.

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Anyway, see if removing the WMI repository helps on the phantom entry.

How to move or delete the WMI repository to force an auto-recover of it's default state:

Open a command window (Start/Run --> cmd.exe) and run the following commands:

```
net stop winmgmt
cd /d %windir%\system32\wbem
ren repository repository.old
net start winmgmt
```

(or alternatively delete it using the command "rd /s repository" instead of the ren command)

It may take a minute or so to complete while WMI rebuilds the database.

Robert wrote:

Everything (including WMI) was removed using either Add/Remove Programs or SymNRT tool. Then I cleaned leftover files according to their instructions. Still no help.

After several hours of chatroom discussion with Symantec suport people, I was thinking that this may be an issue with some registry (or some other) entry not related to Symantec (since they told me what to remove and I did). Since Windows Security Center did not exist before SP2, I removed it SP2 and installed it again, hoping this would clean up some entry somewhere. Well, it did not help. I still see the same info about Norton Internet Security being ON in the firewall section if I turn off Windows firewall. The Virus Protection section tells me that Norton AntiVirus reports that it is up to date and virus scanning is on. Obviously, both are not true.

One of the things a Symantec tech told me to do was to look in msconfig for Symantec services. I found there Symantec Core LC. After all the cleaning, it still shows up there, but its status is stopped, even though it is checked to run. Unchecking doesn't help anything. Could this be a problem and how do I remove this entry from msconfig?

Here some more questions, then:

1. What would happen if I uninstalled Windows XP and installed them back? Would this fix the problem without creating too many others? Obviously this is the last thing I want to do.
2. If I know that the standard Windows firewall is working, is it safe to

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just ignore the message that the system may have more than one firewall on? I'm assuming here that whatever Symantec left on my computer is just telling the Security Center that it exists, but does not interfere with Windows firewall.

3. Similar question to the one in (2), but for the virus protection. If I were to install new virus protection (after the experience with Symantec, I'm strongly leaning towards somebody else), will it be effective or maybe it will even erase this wrong message about NAV?

I would summarize the above three questions as: is it safe to ignore what the Security Center is telling me and provide protection for my computer by using appropriate software (standard Windows firewall and some virus detection software)?

Sorry, for the long message, and thanks for your suggestions.

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torgeir, Microsoft MVP Scripting, Porsgrunn Norway  
Administration scripting examples and an ONLINE version of  
the 1328 page Scripting Guide:  
<http://www.microsoft.com/technet/scriptcenter/default.msp>