

Re: please help me!!!

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Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-04/msg00298.html

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 24 Apr 2007 06:00:51 -0700
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troubles in ensenada w/ win xp wrote:

i dont have any money nor do i have a credit card and my system spy ware remover reports that i have 97 different viruses klez vundo murlo and more but will not remove them so i uninstalled it can n e l give me some kind of program to remove them??? thank you

If you are getting messages from some sort of program that is telling you to purchase it to remove spyware, that program itself is the spyware.

You can remove the spyware without spending any money, but it will take some time and patience. Here is a link that will take you through the process:

http://www.elephantboycomputers.com/page2.html#Removing_Malware

Include scanning with either Sysclean or Multi_AV, plus AVG Anti-Spyware (formerly Ewido – <http://www.ewido.net/en/>) and follow instructions to do all scans in Safe Mode.

When all else fails, run HijackThis and post your log in one of the specialty forums listed at the link above (not here, please).

The only alternative to going through the malware removal tediously and systematically, probably with online help from an HJT forum, and taking the machine to a real professional is to back up your data and do a clean install of Windows. It's your call.

Malke

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Elephant Boy Computers
www.elephantboycomputers.com
"Don't Panic!"
MS-MVP Windows – Shell/User

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