

Re: License problem a year after XP has been installed

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-02/msg00319.html

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 - *Date:* 20 Feb 2007 08:26:11 -0800
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It sounds like an "in-place upgrade" was performed in an XP-SP2 OS using a XP-SP1 installation disk. Restoring the updates never works properly and the OS seems to believe that it is running "unlicensed" on a new machine. The only solution I found was to reformat and reinstall.

I've never found any malware that causes that problem.

I've never found any viruses that causes that problem.

I've never found any spyware that causes that problem.

You can try a restore point to an earlier time, if that fails he needs to start over.

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