

Re: Loss of Administrator User

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-02/msg00157.html

- *From:* Peter D <PeterD@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 8 Feb 2007 09:19:02 -0800
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Thanks for the input Wes, but I have already tried that. When I get into Safe Mode, I cannot access the Administrator account, it just does not appear when I access User Account.

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Peter Dearson

"Wesley Vogel" wrote:

The Administrator account exists in Windows XP Home Edition, but it does not typically appear on the Welcome logon screen. In Windows XP Home Edition the Administrator account is not displayed in User Accounts unless the computer is in Safe mode. You have to boot into Safe Mode to access the Administrator account in User Accounts.

Start | Settings | Control Panel | User Accounts

1. Click Start, click Turn Off Computer and then click Restart.
2. After the computer completes the Power On Self Test (POST), press F8, and then click Safe mode

NOTE: If you have difficulty getting to the Safe mode menu command, press F8 repeatedly after you turn on the computer.

NOTE: If F8 does not work, use the System Configuration Tool Method to access Safe Mode.

3. Log on as an Administrator or with another account that has Administrator permissions.
4. Click Start, click Settings, click Control Panel and then click User Accounts.
5. Click the Administrator icon.

To start the computer in safe mode

http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/boot_failsafe.mspx

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Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In news:A6EA21AD-F5EE-416D-84D3-FA193F5569FF@xxxxxxxxxxxxxx,
Peter D <PeterD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

I am running Windows XP Home Edition and after taking a look through the BT Broadband Desktop Help (and maybe a few side issues) I have found that when switching on the PC I have had my screen replaced with the DELL Logo screen, and I have very limited access as a guest user. I have tried alsorts to come to terms with finding out how to gain acces to the Administrator account (to try and restore to an earlier date), all without any success. After reading some earlier responses to similar situations I have been into Safe Mode, but can do nothing in there either. Can anyone offer some assistance please? Taa. --
Peter Dearson