

## Re: Windows XP Pro and Norton Antivirus 2005

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2007-01/msg00516.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2007-01/msg00516.html)

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- *From:* Malke <[notreally@xxxxxxxxxxxxxxxxxxx](mailto:notreally@xxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 29 Jan 2007 16:22:04 -0800
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Brian Parkin wrote:

Whenever I try and access any document in Word, I get the following pop-up message "Norton Antivirus 2005 does not support the Repair feature, please uninstall and reinstall". I checked out the Norton page but there's nothing to help me get rid of the message or what it even means. Similarly with the Microsoft knowledge page, there's nothing that will help. Anybody know how to get rid of the message or even which has to be reinstalled – XP, Norton?

It sounds like your NAV might be a tad broken. Hope it is still working to protect your computer. When the subscription expires, I don't recommend you upgrade to NAV 2007 but rather suggest you use a better and less bloated/invasive antivirus. Recommended programs are Kaspersky, NOD32, Avast, and I use F-Prot 6 on my Windows machines.

In the meantime as a workaround, open NAV and disable the MS Office plugin. That option is somewhere in NAV's preferences.

Malke

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