

Re: Limited access to windows xp pro sp2 functions

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-11/msg00464.html

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxx>
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Kevin D wrote:

I am the sole owner and administrator for my laptop but recently I have lost access to some of the actions. I am not able to set system restore, access the run command, right click with my mouse for short cut menu. I believe I got a virus but I cleaned and then toke to a shop for a more detailed check and they say I am clean. I get an error that I do not have administrator access but I am listed as the administrator with full access.

It sounds like some system files were damaged by the virus. There are two things to try:

1. Start>Run>sfc /scannow [enter]

This runs the System File Checker which will replace damaged Windows system files. You will need your XP cd handy.

2. Create a new user profile. If everything works correctly, copy your data over to the new profile and delete the old one. You must log into the new profile once before you can copy anything to it and you must do the copying in an account that is different from the ones you are copying from and to. So if you don't have a third user account, you'll need to make one for this process.

HOW TO Create and Configure User Accounts in Windows XP –
<http://support.microsoft.com/default.aspx?scid=kb:en-us:279783>

Copy a User Account –

<http://support.microsoft.com/default.aspx?kbid=811151>

3. If the new profile still has the problems, try a Repair Install of Windows:

<http://www.michaelstevensstech.com/XPrepairinstall.htm>

Malke

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www.elephantboycomputers.com
"Don't Panic!"
MS-MVP Windows – Shell/User
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