

# Re: Problem: No Network Connections under Guest Account

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2006-09/msg00360.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-09/msg00360.html)

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- *From:* seree <[seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 15 Sep 2006 10:12:02 -0700
- 

Hi Mark, sorry I didn't get back to you yet regarding your last reply. My fiance and I were off on a vacation. We had a great time. Anyway, I found out a while back that msconfig is not really a startup manager, rather a trouble shooting utility. I have been emphatically advised to never leave entries unchecked after doing some problem checking. Msconfig is used for unchecking item to see if a problem is resolved, once it is determined an entry is creating a problem re-enable it in msconfig and use the startup folders and registry (if needed) to fix the issue. I have used this several times over the past year successfully to pinpoint a problem with startup and then fix it. It can get dicey though as startup items are stored in multiple locations and each needs to be addressed in order to fix the problem. If you miss even one related folder the problem will persist. I have contacted Corel and so far the guy who responded has not been able to fix the problem. So I am going to go into msconfig and disable the corel startup and see if the Access Denied dialog box disappears, and if it does, I am going to go to all related startup areas and delete them from those areas. If not then I am going to wait for this guy to get back to me once again and further trouble shoot with him. Thanks so much for responding to my posts, I really appreciate it, and the time you take to do so. Have a great day,

Seree  
—  
seree

"Mark D." wrote:

Hello Seree,

Sounds like you DEFINITELY need to speak with Belkin again. I had been toying with the idea of going wireless...and Belkin's Pre-N was my router of choice. But I figured I didn't really need it (since I live in a small apartment) and, after further investigating the Pre-N protocol, I deduced that I would be better off waiting till the N protocol was finalized. And sure enough, that happened as I found the new Belkin N routers just last week on the shelves of my local CompUSA store....and they were on SALE!

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Anyway, it definitely sounds like you've got some software issues (hopefully it's not due to firmware issues). Furthermore, the Corel software can be disabled from starting up when Windows starts... If you are running XP, click on start, run, and type in msconfig. This will open up your config file. Click on the STARTUP tab at the far right, then uncheck any programs you do not want to start up when you start windows. **BE CAREFUL NOT TO UNCHECK ANYTHING YOU ARE UNFAMILIAR WITH!**

You'll need to restart your pc and when you do, you'll see a white dialog box appear advising you that your sysconfig system has been altered. **MAKE SURE YOU CHECK OFF THE BOX 'DO NOT SHOW ME THIS AGAIN' IN THAT WINDOW OR YOU WILL GET THIS WINDOW EVERYTIME YOU START OR RE-START YOUR PC.**

Hope this helps...

Mark

p.s. By the way...on a personal note...and with respect to your previous comment: nothing about your name implies anything about your intelligence or the lack thereof. Best of Luck... Mark

"serec" wrote:

Hi Mark, Hey thanks for getting back to me. I haven't had a chance to look at the link you provided yet, but I will after I write this. I am not so sure it is a network related issue. The Guest Account on my other computer seems to have just magically straightened its connectivity problem out on its own. It works now just fine. I still have the access denied on this computers Guest Account though. I am thinking I need to contact the Corel Photo Suite Pro software corp. as I read a post here which was similar to mine and the response was that sometimes the Guest Account does not have proper permissions for some software programs. If there is not a way to get it the proper permissions, I will need a way to stop it from attempting to install in the Guest Account.

I too am not an expert, but I do have some small knowlege. I am experiancing a few dropped connections requiring me to click the "repair" option. I recently did a firmware upgrade on the Belkin Router and that helped cut the drops down a lot. This Belkin Pre-n is confusing as it uses what seems to be notebook adapters in the desktop. During setup I noticed that all the adapters, two for desktops and one for a notebook all said notebook. So, I called Belkin and a third level tech told me they were all one and the same. But, since then I tried updating the driver software and the first level technical was confused. I went and looked at several major sites selling this type of Router and when I enlarged each photo all the Adapters looked exactly the same and the label said "notebook". Now, the CD that came with

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them has Desktop on the ones for the desktop, yet the Adapter says Notebook.

The Cd for the desktop has a different version number too. The desktop requires inserting a PCI slot for the cards. I need to find the time to call Belkin again. I am going to call customer service and go straight to the level three technicians.

I had written in a different post and somebody named Steve responded. He kept asking me if I was SURE I was using an admin account and after telling him three times i was I never heard back from him. Darn. I am not surprised some may think somebody with my name may not be all that intelligent, but heck! LOL I even did the command prompt to confirm it for him just to humor

him. He seems knowledgeable but it doesn't help me if he just wants to stop after getting information about what type of account was used to enable the guest account. Plus, I am not sure any account but an Administrator account can enable the guest or any other account. I am darn sure of that. Perhaps a power user account in Windows 2000 can, I don't have power user accounts on

Windows XP. Well, thanks for getting back to me and I wish you a really good day. Seree

p.s. off to the link you provided!! ;-)

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seree

"Mark D." wrote:

Seree,

Sounds like you might have more of an issue with your network than with the network connection settings. Have you tried contacting the tech support department for your networking device (i.e. NetGear, Belkin, Linksys, etc.).

They can often be very helpful in addressing connectivity issues. I'm not very knowledgeable when it comes to home networking...have had some limited experience but, by far, no where near being a "pro". But I have had experience in contacting Linksys' tech support group and they've been very helpful with network issues I've had to resolve for friends and clients. I would try contacting the manufacturer of your network equipment. Make sure

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you have your model and serial numbers ready for your router and any wireless adapters you may be using on the network. Let me know how you make out....

Also, I posted my question/problem in several areas and I'll provide you with a link (see below) to one of the responses I got. The information that this link leads to may be helpful. If not, post a reply to the fellow who posted the response...he seemed very knowledgeable and may be able to help you further. If you do post a response to his posting, just don't forget to check the "notify me of responses" option when submitting your response. This way, if he does reply to your query, you'll get notified of this.

Best of luck,  
Mark

Here's the link:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public>

"seree" wrote:

Mark, I am so glad you have your problem corrected. I followed your advice, but alas, I don't seem to have the same "options" Tab or selection for my Network Connection. Now, I have two Networked computers, one is my main computer and the other is my fiance's. I have an account for both of us on each computer for easy Network access. They are Admin Accounts. I have a different problem on the Guest Account on "my" computer than just lack of connectivity. Now, my account on my fiance's computer HAS connectivity! But the Guest Account on the same computer does not! How odd is that? ;-)

This is so frustrating. I have tried all types of things with out any luck. Now, the Guest Account on "my" computer has an "access denied" and underneath that is a Corel photo program attempting to install. I read a post here which told one fella having a simular problem that perhaps the software program does not

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have the proper permissions to run on the Guest Account. So, I need to address this. I looked into the Event Viewer and it showed several Warnings about this. It said a program attempting to install with a missing installation file. Other warnings said the Registry had not released my Admin account. I am not a beginner, but far from an expert. Thanks for getting back to me and I am glad you have your problem fixed. I am off to classes now and will be back early afternoon. Hope to hear from you, have a nice day. Seree  
--  
seree

"Mark D." wrote:

Seree,  
I resolved my problem and this may work for you too though, to be honest, I'm not using a router. But it may be worth a try anyway.

I had a suspicion that I had set up my network connection for my DSL incorrectly in that I did NOT elect to allow access to this connection by ALL USERS on my pc. So, on a hunch, I deleted the connection and then called my ATT DSL support group (they're great and, no, this is not intended as a 'plug' for their company or DSL service). Anyway, they showed me how to set up a new connection. I then figured out on my own that I could go into the properties dialog box for that connection (to do so, click on Start, Settings, Network

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Connections, right click on your Internet Network Connections, left click on Properties). Once in the properties dialog box for that connection, go to the options tab and look for a check box with the sentence "Prompt for Name & Password, certificate, etc.". Make sure this option is checked off. By doing so, when I click on the icon to connect to my DSL network, I am given the dialog box which offers me the option of saving my log on username and password for all users on my pc. I've checked this option box and now my guest account has access to the internet (even though the network connections settings still show as "empty" when logged into the guest account...but who cares as long as the internet connection is connected and running in the background).

Anyway, I hope this helps. Feel free to reply to this comment...I'll get notified that you did and will respond back in kind. Regards, Mark DiRollo

"sere" wrote:

I am also having this problem with my Guest Account. I have a Belkin

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Router  
and never  
was given  
any  
selection  
between  
only using  
for one  
account or  
other  
accounts. I  
am a bit  
disgusted  
this is not  
even in the  
Windows  
XP Inside  
Out  
book by Ed  
Bott and  
others.  
Could use  
some advice  
other than  
completely  
removing  
my entire  
network and  
then  
re-establishing  
it. Anybody  
with further  
ideas on  
this issue?  
Thank  
goodness  
somebody  
other than  
myself has  
this  
problem  
right now,  
though I am  
sorry for it,  
but it is nice  
to not be all  
alone on  
this one.  
Thanks all.  
--  
seree

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"Steven L  
Umbach"  
wrote:

When  
you  
create  
a  
network  
connection  
it  
asks  
you  
if  
you  
want  
to  
make  
it  
available  
to  
everyone  
or  
just  
your  
account  
so  
my  
guess  
is  
that  
you  
selected  
your  
account  
only.  
Offhand  
I  
don't  
know  
how  
to  
fix  
that  
other  
then  
deleting  
the

network  
connection  
and  
creating  
again  
selecting  
the  
option  
to  
make  
it  
available  
for  
all  
users.  
Having  
said  
that  
I  
would  
get  
a  
very  
affordable  
internet  
router  
[Linksys,  
D-Link,  
Netgear,  
etc]  
to  
connect  
to  
your  
DSL  
modem.  
That  
would  
make  
your  
internet  
connection  
seamless  
and  
also  
provide  
firewall  
protection  
for  
your  
network.

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At  
least  
for  
blocking  
traffic  
that  
is  
not  
in  
response  
to  
traffic  
initiated  
by  
your  
computer  
known  
or  
unknown  
to  
you.  
It  
is  
too  
easy  
for  
a  
software/host  
firewall  
to  
become  
disabled  
or  
misconfigured  
which  
can  
cause  
BIG  
headaches.

Steve

"Mark  
D."

<MarkD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

[news:E743E1AA-4CAC-4F4A-965A-3B5B93A25C3C@x](mailto:news:E743E1AA-4CAC-4F4A-965A-3B5B93A25C3C@x)

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I  
am  
running  
Windows  
XP  
Service  
Pack  
2  
and  
have  
two  
user  
accounts...  
mine  
(administrator)  
and  
guest  
(enabled).

Problem  
I'm  
experiencing  
is  
that  
the  
guest  
account  
does  
not  
show  
any  
of  
the  
network  
connections  
(comes  
up  
as  
"empty")  
and,  
as  
a  
result,  
guests  
must  
use  
my  
admin  
account  
on  
my

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pc  
in  
order  
to  
access  
the  
internet.

I'm  
using  
DSL  
without  
a  
problem  
with  
my  
administrator  
account.  
Would  
like  
to  
be  
able  
to  
add  
this  
network  
connection  
(DSL)  
to  
my  
guest  
account.

Again,  
when  
I  
log  
onto  
the  
Guest  
account  
and  
look  
under  
Network  
Connections  
(Start>Settings>Network  
Connections)  
the  
sub-menu

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comes  
up  
as  
empty.

Any  
help  
or  
suggestions  
would  
be  
greatly  
appreciated.

Thanks,  
Mark