

Re: Problem: No Network Connections under Guest Account

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-08/msg01014.html

- *From:* seree <seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 24 Aug 2006 15:33:01 -0700
-

Hi Mark, Hey thanks for getting back to me. I haven't had a chance to look at the link you provided yet, but I will after I write this. I am not so sure it is a network related issue. The Guest Account on my other computer seems to have just magically straightened its connectivity problem out on its own. It works now just fine. I still have the access denied on this computers Guest Account though. I am thinking I need to contact the Corel Photo Suite Pro software corp. as I read a post here which was simular to mine and the response was that sometimes the Guest Account does not have proper permissions for some software programs. If there is not a way to get it the proper permissions, I will need a way to stop it from attempting to install in the Guest Account.

I too am not an expert, but I do have some small knowlege. I am experiancing a few dropped connections requiring me to click the "repair" option. I recently did a firmware upgrade on the Belkin Router and that helped cut the drops down a lot. This Belkin Pre-n is confusing as it uses what seems to be notebook adapters in the desktop. During setup I noticed that all the adapters, two for desktops and one for a notebook all said notebook. So, I called Belkin and a third level tech told me they were all one and the same. But, since then I tried updating the driver software and the first level technical was confused. I went and looked at several major sites selling this type of Router and when I enlarged each photo all the Adapters looked exactly the same and the label said "notebook". Now, the CD that came with them has Desktop on the ones for the desktop, yet the Adapter says Notebook. The Cd for the desktop has a different version number too. The desktop requires inserting a PCI slot for the cards. I need to find the time to call Belkin again. I am going to call customer service and go straight to the level three technicians.

I had written in a different post and somebody named Steve responded. He kept asking me if I was SURE I was using an admin account and after telling him three times i was I never heard back from him. Darn. I am not surprised some may think somebody with my name may not be all that intelligent, but heck! LOL I even did the command prompt to confirm it for him just to humor him. He seems knowledgeable but it doesn't help me if he just wants to stop after getting information about what type of account was used to enable the guest account. Plus, I am not sure any account but an Administrator account

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can enable the guest or any other account. I am darn sure of that. Perhaps a power user account in Windows 2000 can, I don't have power user accounts on Windows XP. Well, thanks for getting back to me and I wish you a really good day. Seree

p.s. off to the link you provided!! ;-)

—

seree

"Mark D." wrote:

Seree,

Sounds like you might have more of an issue with your network than with the network connection settings. Have you tried contacting the tech support department for your networking device (i.e. NetGear, Belkin, Linksys, etc.). They can often be very helpful in addressing connectivity issues. I'm not very knowledgeable when it comes to home networking...have had some limited experience but, by far, no where near being a "pro". But I have had experience in contacting Linksys' tech support group and they've been very helpful with network issues I've had to resolve for friends and clients. I would try contacting the manufacturer of your network equipment. Make sure you have your model and serial numbers ready for your router and any wireless adapters you may be using on the network. Let me know how you make out.... Also, I posted my question/problem in several areas and I'll provide you with a link (see below) to one of the responses I got. The information that this link leads to may be helpful. If not, post a reply to the fellow who posted the response...he seemed very knowledgeable and may be able to help you further. If you do post a response to his posting, just don't forget to check the "notify me of responses" option when submitting your response. This way, if he does reply to your query, you'll get notified of this.

Best of luck,
Mark

Here's the link:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.windowsxp.netw>

"seree" wrote:

Mark, I am so glad you have your problem corrected. I followed your advice, but alas, I don't seem to have the same "options" Tab or selection for my Network Connection. Now, I have two Networked computers, one is my main computer and the other is my fiance's. I have an account for both of us on each computer for easy Network access. They are Admin Accounts. I have a different problem on the Guest Account on "my" computer than just lack of connectivity. Now, my account on my faince's computer HAS connectivity!

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But
the Guest Account on the same computer does not! How odd is that? ;-) This
is so frustrating. I have tried all types of things with out any luck. Now,
the Guest Account on "my" computer has an "access denied" and underneath
that
is a Corel photo program attempting to install. I read a post here which told
one fella having a simular problem that perhaps the software program does
not
have the proper permissions to run on the Guest Account. So, I need to
address this. I looked into the Event Viewer and it showed several Warnings
about this. It said a program attempting to install with a missing
installation file. Other warnings said the Registry had not released my Admin
account. I am not a beginner, but far from an expert. Thanks for getting back
to me and I am glad you have your problem fixed. I am off to classes now
and
will be back early afternoon. Hope to hear from you, have a nice day. Seree
—
seree

"Mark D." wrote:

Seree,
I resolved my problem and this may work for you too
though, to be honest,
I'm not using a router. But it may be worth a try anyway.

I had a suspicion that I had set up my network connection for
my DSL
incorrectly in that I did NOT elect to allow access to this
connection by ALL
USERS on my pc. So, on a hunch, I deleted the connection
and then called my
ATT DSL support group (they're great and, no, this is not
intended as a
'plug' for their company or DSL service). Anyway, they
showed me how to set
up a new connection. I then figured out on my own that I
could go into the
properties dialog box for that connection (to do so, click on
Start,
Settings, Network Connections, right click on your Internet
Network
Connections, left click on Properties). Once in the properties
dialog box for
that connetion, go to the options tab and look for a check box
with the
sentence "Prompt for Name & Password, certificate, etc.".
Make sure this
option is checked off. By doing so, when I click on the icon

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to connect to my DSL network, I am given the dialog box which offers me the option of saving my log on username and password for all users on my pc. I've checked this option box and now my guest account has access to the internet (even though the network connections settings still show as "empty" when logged into the guest account...but who cares as long as the internet connection is connected and running in the background).

Anyway, I hope this helps. Feel free to reply to this comment...I'll get notified that you did and will respond back in kind. Regards, Mark DiRollo

"seree" wrote:

I am also having this problem with my Guest Account. I have a Belkin Router and never was given any selection between only using for one account or other accounts. I am a bit disgusted this is not even in the Windows XP Inside Out book by Ed Bott and others. Could use some advice other than completely removing my entire network and then re-establishing it. Anybody with further ideas on this issue? Thank goodness somebody other than myself has this problem right now, though I am sorry for it, but it is nice to not be all alone on this one. Thanks all.

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seree

"Steven L Umbach" wrote:

When you create a network connection it asks you if you want to make it available to everyone or just your account so my guess is that you selected your account only. Offhand I don't know how to fix that

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other than deleting the network connection and creating again selecting the option to make it available for all users. Having said that I would get a very affordable internet router [Linksys, D-Link, Netgear, etc] to connect to your DSL modem. That would make your internet connection seamless and also provide firewall protection for your network. At least for blocking traffic that is not in response to traffic initiated by your computer known or unknown to you. It is too easy for a software/host firewall to become disabled or misconfigured which can cause BIG headaches.

Steve

"Mark D."

<MarkD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:E743E1AA-4CAC-4F4A-965A-3B5B93A25C3C@xxxxxxxxxxxxxxxx

I am running Windows XP Service Pack 2 and have two user accounts... mine (administrator) and guest (enabled).

Problem I'm experiencing is that the guest account

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does not
show any of
the
network
connections
(comes up
as "empty")
and, as a
result,
guests must
use
my admin
account on
my pc in
order to
access the
internet.

I'm using
DSL
without a
problem
with my
administrator
account.
Would like
to
be able to
add this
network
connection
(DSL) to
my guest
account.

Again,
when I log
onto the
Guest
account and
look under
Network
Connections
(Start>Settings>Network
Connections)
the
sub-menu
comes up as
empty.

Any help or

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suggestions
would be
greatly
appreciated.

Thanks,
Mark