

Re: Help with Guest account

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-08/msg01001.html

- *From:* seree <seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 24 Aug 2006 07:17:02 -0700
-

Good morning Steve, Thanks for responding. I only have a little time this morning. First, I am not a complete beginner. I am self taught via books from Microsoft Press such as Windows XP Inside Out by Ed Bott and others, other books, Microsoft resourses, etc. The "Guest" account I am referring to IS the Guest account, not a limited user account. I have a great Internet Security Suite—Panda, there is no Viruses, spyware or other malware on either computer. I have not had time to ping in the Guest Account in my other computer as yet, I can't in "MY" computers Guest Account due to the "Access Denied" situation. I am unable to do anything in that Guest account. I was woondering if the "Access Denied" may have something to do with the Corel photo program attempting to install in "My" Guest account. "MY" referring to my computer, the other is my fiance's computer. Sorry if that was not made clear my having two computers both with problems with the Guest Account.

I first enabled the Guest Account on my computer. It came up with the access denied, with the Corel Photo program attempting to install underneath.

Let me tell you a bit about these two computers. The are both XP Pro—Actually Media Edition 2005. "Mine" is a Dell Dimension 5150, Intel Pentium D 820—2.8 Ghz, 4 Gigs RAM, 300 SATA Hard drive, ATI video card, Radean X600 256MB Hypermemory, six months old. The other computer is my fiance's. It is a 3 month old HP Pavilion a1445n, Pentium D 820—2.8 Ghz, 1 Gig RAM, 200 Gig Hard drive with RAID, NVIDA G Force 62000SE TurboCache Video card 256 MB. We have a wireless network with the Belkin Pre—N Router and the corresponding Belkin Adapters. The Network has been functioning fine except for a few drops once in a while which I need to address with Belkin soon. That is a seperate issue. Just thought I would throw it in as it does cause problems occasionally and I thought I should mention it just in case you are aware of anything which it may relate to here that I don't know. I have configured the Router at 192.168.2.1 in the browser setup page. I configured WPA—PSK—TKIP, set a good password at the setup page, changed the SSID. The Router has four built in ports, an access point, a built in switch and of course the firewall. I have an account for both my fiance and myself on both computers for the Network. I have a great Internet Security Suite—Panda. The firewall in Panda is not compatable with the Belkin WPA so I do not have it installed, using instead the hardware firewall and the Windows Firewall. Monthly I run the Microsoft Live Saftey Scan just to ensure there are not any malware which escaped Panda, nothing ever shows up, both systems

Re: Help with Guest account

are clean as a whistle. Panda updates every day and performs an automatic full scan I configured on both computers. The Router has automatic DHCP IP Address assigning. Neither of these computers have ever been on a different Network configuration. I hope this is enough information for us to get to the bottom of what is occurring.

Now, I wanted to activate the Guest account when my son came to visit. Two things occurred. An "access denied" message, and underneath this the Corel photo suite attempted to install. When I looked into the Event Viewer it showed several "warning" messages. The basics of these were the Registry had not released my Admin Account from use for some odd reason and the other was a problem with the Corel suite attempting to install, something about a installation file missing. I checked the Device Manager to make sure all drivers were functioning correctly, no errors there. Looking through some of the posts here I saw one where a poster who was having a similar "access denied" in the Guest Account was told that a certain software program may not have the proper permissions to run in the Guest Account. So, I was wondering if the Corel photo program may have triggered this Access Denied on "MY" Guest Account.

To check if the situation duplicated itself on my Network I enabled the Guest account on my other computer. It enabled just fine but does not have any Internet Connectivity. The Icon for our Network does not appear in the Notification Area, bringing up the Network connections via the control panel just has an empty box. Clicking on IE just gives the "page can not be displayed" error message. I don't understand why the Guest account does not have any Connectivity. Ok, now I hope I have given enough information. If you need more let me know. I am off to school. No, I am not a kid, an adult with an empty nest after raising eight children (biological and adopted) as a widow and am now remarrying and going back to school to finish my B.S. in Psychology of Behavioral Science, with two years to go. Thanks so much for your response to this problem I am experiencing. Oh, I am self taught with computers. Some college courses but mostly via books like Windows XP Inside Out by Ed Bott and others, Windows XP Pro, other Microsoft Press books, books by other authors who came highly recommended, the Microsoft websites, etc. I am not a beginner, not yet intermediate but coming up on it. I do not know much about servers. Again, thanks for all your assistance. Sere

--

sere

"Steven L Umbach" wrote:

OK. Are you talking about the built in guest account or just another user account. Some refer to any other account as to guest which makes things confusing. As the administrator can you create another user account and logon with that account, which will create a new user profile, and access the internet from that user account? I don't know if it is related to your

Re: Help with Guest account

problem but since you mention registry related problems for the administrator account you may want to install the User Profile Hive Cleanup Service on your computer. If you can create another user account that is not in the administrators group and access the internet with it then there is something wrong with the user profile for the user account in question you call guest and you will want to scan the computer for malware and spyware. AdAware SE is free and works well for spyware if you do not have a spyware detection and removal program. For the "guest" account be sure to check IE properties and go to connections to make sure it is set the same as your user account and run the command ipconfig /all to see what it shows compared to your user account and try to ping the default gateway IP to see if that works or not. What exactly do you mean by My guest account keeps up with the Access Denied??

Steve

<http://www.microsoft.com/downloads/details.aspx?familyid=1B286E6D-8912-4E18-B570-42470E2F3582&>

"seree" <seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8C61986C-FF9E-489B-AABF-22BA90BF7C04@xxxxxxxxxxxxxxxxxxxx>

Steve, yes I am absolutely sure I am using an administrator account. I did use the command prompt to make sure there had not been an error, but I have been using this account a long time and am sure what it is. I wrote in the post below this one as well in answer to the fellow having a problem with the internet access with the guest account. I need to let you know that so we don't go back and forth now between these two posts. My fiance had been using dialup, I configured a wireless network with a Linksys Router (yes, I know the difference between dialup and a router a hub a hub w/switch, a router w/switch is the norm) then changed to a Belkin Router about six months ago and it has been functioning very well. I configured WPA, changed the SSID, configured it all at the browser setup page located at 192.168.2.1 which is the address for the Belkin Routers. I also put in a good password. Now, the guest account I enabled on my fiance's comptuer is up and running without any problem except for no internet connection. There is not any icon down in the notification area, I can't access the network connections via the guest account to see what is up with this and clicking IE result is an "page can not be displayed" message. My guest account keeps up with the Access Denied.

I checked the event viewer and there were several entries sugesting the registry would not let my Admin account lose for some reason. I tried accessing the link in help without any luck, have looked this up in my Windows XP Inside Out as well as other books without any success as well.

Re: Help with Guest account

There should not be any reason for either the access denied nor the lack of internet connectivity problems yet there you have it. When I switch back to my admin account everything works fine there. Thanks, Seree
—
seree

"Steven L Umbach" wrote:

Are you sure you are using an administrator account and did you verify it with the command I recommended? You can also run the command net user username using the actual username for your account to see if it shows that it is a member of the administrators group under local group memberships. Below is the output you should see. Also why do you need to enable the guest account?? You can also create other user accounts for other user that you want to be able to logon to your computer.

Steve

```
D:\WINDOWS\system32>net user steve
User name Steve
Full Name
Comment
User's comment
Country code 000 (System Default)
Account active Yes
Account expires Never

Password last set 7/26/2006 11:16 AM
Password expires Never
Password changeable 7/26/2006 11:16 AM
Password required Yes
User may change password Yes

Workstations allowed All
Logon script
User profile
Home directory
Last logon 8/23/2006 3:42 PM
```

Re: Help with Guest account

Logon hours allowed All

Local Group Memberships *Administrators *Network
Configuration

*Users

Global Group memberships *None

The command completed successfully.

D:\WINDOWS\system32>

"seree" <seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message

news:CF3036A8-962E-4171-AC58-DA64CAD81905@xxxxxxxxxxxxxxxxxxxx

I enabled the Guest account via my
Administrators Account. I click on
the
Guest Account to activate it and I get these
problems. I activated the
Guest
Account on my other computer without any
of these problems. Thanks for
responding.

--
seree

"Steven L Umbach" wrote:

The first thing to check is
that you are logged on as an
account that
is
in
the local administrators
group because if you are not
that would
explain
the
problems. You can use the
command net localgroup
administrators to see
members of the
administrators group. If you
are unsure of how to open
a
command window then
enter cmd.exe in the run box

Re: Help with Guest account

and hit OK.

Steve

"seree"

<seree@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:0F3EA070-0501-47A6-875F-EC031AD57C03@xxxxxxxxxxxxxxxxxxxx

Hi, I tried starting my guest account but it is giving me an "access denied" message. I am using an administrative account, have Windows XP Media Edition 2005, 4 gigs of RAM, an Intel Pentium D processor at 800Mhz. It is also trying to install a Corel photo program but the access denied error is interfering with that process. I am out of ideas on what to do here. It also won't load

Re: Help with Guest account

my iinternet
connection.
Help please,
thanks to all
who
respond.

--
seree