

Re: PLEASE HELP!!!!!!!!!!!!!!

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Source:

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- *From:* null2006 <null@xxxxxxxxxxxxxxxx>
 - *Date:* Wed, 28 Jun 2006 14:26:47 -0400
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I don't think this will work, but try it:

Right-click My Computer and select Manage

In the left pane, double-click on Services and Applications

In the left pane, highlight Services

In the right pane, make sure the Help and Support service is Started and set to Automatic – if it isn't started, or is set to something other than Automatic, make it so

Close the window

Does that work? You may need to reboot, but I don't think so...if you do reboot, make sure the Help and Support service has started by following the steps outlined above.

Claudiakc wrote:

I tried this and it didn't do anything. I looked up KB article 555329 but all I got was a page with a half page of blank space. My pc is really acting weird now. Now my cd burner is not recognized. This thing is kinda becoming progressive. Is there anything I can do to restore this; or, failing that, what is the best way to reinstall Windows XP? Thanks so much! Here's my system info:

WinXP SP2
Dell PC 4550 (4 years old)
256MB RAM
2 HD: 30GB (OEM) & 80GB (added)
1 CD-RW drive
1 DVD-RW drive

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Claudia

"null2006" wrote:

Try this:

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Click Start, select Run, type in:

helpctr –regserver

Click Ok

Wait until you get the message it has been successful.

Claudiakc wrote:

No Help files work on my PC since Saturday. I cannot open Windows Help & Support or any other Help files. The *.chm extension is no longer recognized. No error messages....it just won't open. Is there a way to restore my registry to last week? I removed some old software from the registry. I never touched anything concerning Microsoft or Windows – just the old software. I was attempted to clean up my hard drive and get rid of files I don't need any more. I tried System Restore. Though it has been running for months, on Saturday June 24 onward is available. Or could it be a virus? I have scanned my pc and can't find one. I cleaned off all the spyware as well.

Thanks so much

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Claudia

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