

Re: Administrator restricted – Control Panel Missing

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-06/msg00474.html

- *From:* "Steven L Umbach" <n9rou@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 20 Jun 2006 12:56:00 -0500
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If you did not specifically set up Group Policy to restrict access to Control Panel or use a third party program do so the same your problem is most likely malware related. Many of the spyware or internet protection programs give you the option to protect your computer which may lock out even administrators until the protection is disabled. Again if you can not ever remember doing such malware would be my guess particularly if you have no explanation for missing user accounts and should take steps to try and scan for an remove malware and spyware with the understanding that the final solution may be to reinstall the operating system after first backing up any important files and decrypting any files encrypted via EFS. The link below can help on how to secure your computer and deal with malware and spyware.

<http://www.microsoft.com/athome/security/protect/windowsxpsp2/Default.msp>
-- Protect Your PC

You could try entering usrmgr.msc in the run box to see if that allows you to manage users or try the command line such as net user and net localgroup. The command net users will display user accounts and net user username will display information about user accounts. You can use net help command to find more information on using the net command. Local Group Policy can be accessed by entering gpedit.msc in the run box while logged on as an administrator. If you can open it you can navigate to user configuration/administrative templates where there are many categories where you can enable/disable settings. In your case I would take a look at the settings under system/control panel and Windows components/Microsoft Management Console and disable or enable as the case may be after reading the explanation of the setting to try and remove the restriction affecting you. On a non domain computer local Group Policy will affect all user accounts. The specific error message you get indicates a Group Policy restriction that normally will be applied via gpedit.msc but can also be done via direct registry editing. --- Steve

"Mr Mike" <MrMike@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

Re: Administrator restricted – Control Panel Missing

news:4A43D5A1-D878-4CE9-A514-8537B9ED928D@xxxxxxxxxxxxxxxxxxxx

I have a Windows XP pro with SP2 and all current patches. There are 3 user accounts, ME, MyWife, MyDaughter. MyWife and MyDaughter have limited accounts. I just tried to login as ME to change MyWifes account back to type of administrator. However, the control panel was missing. I tried My Computer, Properties and received the message to effect, "You do not have priveledges to access... please contact the administrator...".

I did a Safe Mode boot and logged in as Administrator, and found only three user accounts... Administrator, ME and Guest. I checked ME and found type of Administrator and Guest deactivated. Where did the other two accounts go? Why am I (ME) of type administrator and cannot get access to the control panel or My Computer, Properties?

How can I repair this situation? How did this happen?

Thanks for you assistance...

.... Mr Mike