

Re: can't access 'my documents' from new XP installation

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-05/msg00414.html

- *From:* Malke <notreally@xxxxxxxxxxx>
 - *Date:* Sun, 14 May 2006 10:47:19 -0700
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drjeff2003 wrote:

Help! I'm desperately trying to recover my files from a damaged version of Windows XP home edition. The original install had a virus that Windows Defender tried to uninstall, but ended up somehow destroying the ability of that install to boot.

I installed another copy of Windows XP Home into a different directory on my C drive, and I'm now I'm trying to recover my files -- so that I can reformat my hard disk and start over from scratch.

From the My Computer function, I can see my "old" My Documents folder, within the "Documents and Settings" folder. But I can't access that old My Documents folder. I think it's because my user account on the old install was password protected. I'm getting a message that "Access is Denied" when I try to open it.

The original install of XP will not boot, so I can't enter my password and recover the files that way.

Is there any way, from this new installation of Windows XP, for me to gain access to this Documents folder that I created under my old password-protected User Profile?

I did a Windows support search and there is a suggested procedure to use with Windows XP Professional, but this doesn't seem to work for the XP Home version (the common folder sharing option does not appear to be available with XP home)

You do need to take ownership. The KB article you read was probably this one: <http://support.microsoft.com/?kbid=308421>

You can use the same process for XP Home; you just have to go into Safe Mode. Do this by repeatedly tapping the F8 key as the computer is

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starting up. This will get you to the right menu. Navigate using your
Up arrow key; the mouse will not work here.

How Do I Get the Security tab in Folder Properties? –
http://www.dougknox.com/xp/tips/xp_security_tab.htm

Malke

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MS-MVP Windows User/Shell
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