

Re: Welcome page not displaying users

Source:

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4EF42320-8508-4114-954D-98DA09E3D9DE@xxxxxxxxxxxxx,
mess <mess@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I have Windows XP Home edition and the users are not displaying on the Welcome Page. I have hit ctrl-alt-del twice to access the administrator account, but cannot login. The username on the administrator account defaults to my last name but I don't know the password (bought the laptop at a Best Buy 3 yrs ago). I have tried my last name, first name, Windows, and such as the password but cannot get in. Any help I seek want to charge me \$50. I am turning to you experts for any help.

You need to boot into Safe Mode to access the built-in Administrator account in Windows XP Home Edition. Reboot your laptop and start hitting the F8 key. Keep hitting the F8 key until you see the Windows Advanced Options menu. Select Safe Mode by using the up arrow key on your keyboard.

Good luck

Nepatsfan

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