

Re: Administrator locked out!!

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-04/msg00720.html

- *From:* Boneita <Boneita@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 25 Apr 2006 15:48:02 -0700
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Ebrena – Thank you for the suggestion and I do agree with you. I just was in such a panic I did not think through what the best way was to get help. I did scroll through other posts and, amazingly, found a suggestion from "dougknox". I tried it this morning at the office and a miracle happened – I was able to log in as the Administrator. I am a believer in this form of peer help.

—
Boneita Briosa

"Ebrena" wrote:

Boneita you should put your problem into the post as a separate question so someone can see it's a new problem. Your problem sounds different than mine as it turned out with me to be a download overlap that locked me out. I wasn't locked out from logging my Administrator in I could do that and get to the desktop I was unable from the desktop to access any programs. Sorry I can't help you as I know nothing about the Administrator issues, but do put your problem in again as a separate problem from mine and someone will see it. Good luck.

—
Thank you for your help! Ebrena

"Boneita" wrote:

Something similar happened to me today – the first day on a new job. Without thinking, I put the former Administrator/User on "Restricted" status before I created a User Profile for myself. Now I am unable to get into User accounts, nor can I open up Quick Books Pro. I am afraid to tell the higher ups what a "dumb" mistake I made. Please help me to log on as an Administrator; no password can be found. The former person who held this job was fired and did not leave much to help me learn the ropes. What can I do or do I need to hire some IT person to fix this situation?

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Boneita Briosa

"Malke" wrote:

Ebrena wrote:

I don't know what happened but I installed my new virus scanner and when I had to shut down and restart my name comes up as Administrator and I put in my password it does take me to my desktop however I am not able to access anything, not the control panel, user accounts, anything. I get the message "Windows cannot access the specified device, path or file. You may not have the appropriate permission to access these items." I only have the Administrator account set up, no other user accounts, I have always accessed with my admin account, I am the only person who uses the computer. I am sending this e-mail on my lap-top computer. I have never ever had to boot up or format my harddrive and don't even know how to do this if this is what I will need to do, so I really do need help. I REALLY need to get into my computer. Thanks so much, I look forward to hearing from someone.
Gurrrrrrrrrrr

Let's hope you have XP Home and therefore aren't really using the built-in Administrator account. If you have XP Home, this account is normally hidden anyway. Assuming that you have XP Home, go into Safe Mode and log into the Administrator account and uninstall whatever you

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installed and do a System Restore to before you did whatever it was you did.

Get into Safe Mode by repeatedly tapping the F8 key as the computer is starting up. This will get you to the right menu. Navigate using your Up arrow key; the mouse will not work here. Once in Safe Mode, you will see the normally hidden Administrator account. The default password is a blank.

If you can't get into Safe Mode, from the same menu try Last Known Good Configuration.

To do a System Restore, go to Start>Programs>Accessories>System Tools>System Restore and "Restore my computer to an earlier time".

Malke

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