

# Re: Administrator locked out!!

---

*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2006-04/msg00695.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-04/msg00695.html)

---

- *From:* Ebrena <[ebrena@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ebrena@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 25 Apr 2006 11:11:02 -0700
- 

Boneita you should put your problem into the post as a seperate question so someone can see it's a new problem. Your problem sounds different than mine as it turned out with me to be a download overlap that locked me out. I wasn't locked out from logging my Administrator in I could do that and get to the desktop I was unable from the desktop to access any programs. Sorry I can't help you as I know nothing about the Administrator issues, but do put your problem in again as a seperate problem from mine and someone will see it. Good luck.

--

Thank you for your help! Ebrena

"Boneita" wrote:

Something similar happened to me today – the first day on a new job. Without thinking, I put the former Administrator/User on "Restricted" status before I created a User Profile for myself. Now I am unable to get into User accounts, nor can I open up Quick Books Pro. I am afraid to tell the higher ups what a "dumb" mistake I made. Please help me to log on as an Administrator; no password can be found. The former person who held this job was fired and did not leave much to help me learn the ropes. What can I do or do I need to hire some IT person to fix this situation?

--

Boneita Briosia

"Malke" wrote:

Ebrena wrote:

I don't know what happened but I installed my new virus scanner and when I had to shut down and restart my name comes up as Administrator and I put in my password it does take me to my desktop

Re: Administrator locked out!!

however I am  
not able to access  
anything, not the control panel,user accounts, anything. I get  
the  
message  
"Windows cannot access the specified device, path or file.  
You may  
not have  
the appropriate permission to access these items." I only have  
the  
Administrator account set up,no other user accounts, I have  
always  
accessed  
with my admin account, I am the only person who uses the  
computer. I  
am  
sending this e-mail on my lap-top computer. I have never  
ever had to  
boot up or format my hardrive and don't even know how to  
do this if  
this is what I will need to do, so I really do need help. I  
REALLY  
need to get into my  
computer. Thanks so much,I look forward to hearing from  
someone.  
Gurrrrrrrrrrr

Let's hope you have XP Home and therefore aren't really using the  
built-in Administrator account. If you have XP Home, this account is  
normally hidden anyway. Assuming that you have XP Home, go into Safe  
Mode and log into the Administrator account and uninstall whatever you  
installed and do a System Restore to before you did whatever it was you  
did.

Get into Safe Mode by repeatedly tapping the F8 key as the computer is  
starting up. This will get you to the right menu. Navigate using your  
Up arrow key; the mouse will not work here. Once in Safe Mode, you will  
see the normally hidden Administrator account. The default password is  
a blank.

If you can't get into Safe Mode, from the same menu try Last Known Good  
Configuration.

To do a System Restore, go to Start>Programs>Accessories>System  
Tools>System Restore and "Restore my computer to an earlier time".

Malke

--

MS-MVP Windows User/Shell  
Elephant Boy Computers

Re: Administrator locked out!!

[www.elephantboycomputers.com](http://www.elephantboycomputers.com)

"Don't Panic"