

Re: Administrator rights–QuickBooks2006Pro

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-04/msg00216.html

- *From:* Bruce Chambers <bchambers@xxxxxxxxxxxxx>
 - *Date:* Sun, 09 Apr 2006 15:48:08 –0600
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Administrator wannbe wrote:

Steven and Bruce: "User Access Rights Problem" – (Error Message) : "Windows XP and Windows 2000 users must have Power Users or Administrator group rights in order to run QuickBooks. Please contact your system administrator about being granted those rights.

Well, that makes it pretty clear that the makers of QuickBooks already know that their product is *NOT* properly designed for WinXP. Considering the version of the program, I can only conclude that this incompatibility is deliberate; the "why" is another question.

You may experience some problems if the software was designed for Win9x/Me, or if it was intended for WinNT/2K/XP, but was improperly designed. Quite simply, the application doesn't "know" how to handle individual user profiles with differing security permissions levels, or the application is designed to make to make changes to "off-limits" sections of the Windows registry or protected Windows system folders.

For example, saved data are often stored in a sub-folder under the application's folder within C:\Program Files – a place where no inexperienced or limited user should ever have write permissions. (Games are particularly likely to follow this horrible practice.)

It may even be that the software requires "write" access to parts of the registry or protected systems folders/files that are not normally accessible to regular users. (This *won't* occur if the application is properly written.) If this does prove to be the case, however, you're often left with three options: Either grant the necessary users appropriate higher access privileges (either as Power Users or local administrators), explicitly grant normal users elevated privileges to the affected folders and/or part(s) or the registry, or replace the application with one that was properly designed specifically for WinNT/2K/XP.

Some Programs Do Not Work If You Log On from Limited Account
<http://support.microsoft.com/default.aspx?scid=kb:EN-US;q307091>

Additionally, here are a couple of tips suggested, in a reply to a different post, by MS–MVP Kent W. England:

"If your game or application works with admin accounts, but not with limited accounts, you can fix it to allow limited users to access the program files folder with "change" capability rather than "read" which is the default.

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C:\>caccls "Program Files\appfolder" /e /t /p users:c
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where "appfolder" is the folder where the application is installed.

If you wish to undo these changes, then run

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C:\>caccls "Program Files\appfolder" /e /t /p users:r
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If you still have a problem with running the program or saving settings on limited accounts, you may need to change permissions on the registry keys. Run regedit.exe and go to HKLM\Software\vendor\app, where "vendor\app" is the key that the software vendor used for your specific program. Change the permissions on this key to allow Users full control."

If you already have Power User or Administrator group rights, you may be experiencing a known issue. Note the error and type the following URL address in a Web browser window for troubleshooting steps: <http://www.quickbooksdirect.com/GroupRights>. [I have contacted Inuit two days ago and they tested my hardware, ...](#)

.... Which could not possibly be a factor in the type of error you're experiencing.

.... but said I need to talk with the Windows XP people.

Rather than admit that their product is improperly designed, and that they have no intention of supporting you....

So I did that, they told me to talk with the Dell people (Dimension 8200). No solution to date.

And Microsoft would have futilely referred you to Dell, because you have an OEM installation of the OS, which Dell is obligated to support.

I have tried everything from the Group Policy Editor, NTFS, MMC, and nothing has worked. So frustrating.....

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I have no doubt that this is frustrating in the extreme. It seems clear to me that this is a problem deliberately built into QuickBooks by Intuit, that Intuit knows it's a problem, and that they have absolutely no intention of fixing it. If the information I've provided above doesn't help, I can only recommend that you give up on QuickBooks and purchase a similar program from one of Intuit's competitors. Until Intuit realizes that it's shoddy support is costing it paying customers, they're not likely to change their ways.

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Bruce Chambers

Help us help you:

<http://dts-1.org/goodpost.htm>

<http://www.catb.org/~esr/faqs/smart-questions.html>

They that can give up essential liberty to obtain a little temporary safety deserve neither liberty nor safety.
–Benjamin Franklin

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