

# Re: Lost all user Profiles at Log in

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2006-03/msg00948.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-03/msg00948.html)

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- *From:* "MowGreen [MVP]" <[mowgreen@xxxxxxxxxxxxxx](mailto:mowgreen@xxxxxxxxxxxxxx)>
  - *Date:* Fri, 31 Mar 2006 11:53:33 -0800
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Robert,

What happens when the system is booted to Safe Mode ?

<http://snipurl.com/dmbp>

or

[http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/boot\\_failsafe.mspx](http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/boot_failsafe.mspx)

MowGreen [MVP 2003-2006]

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Never Forgotten

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Dm\_Epyon wrote:

Greetings:

My older computer, running Win XP service pack 2, suddenly lost all the user profiles. The system boots up to the profile screen, and asks for you to select a profile. Unfortunately, there are no present. Control+Alt+Delete does not work, but the mouse moves about.

I noticed a few others on the boards have had a similar issue, but no one has responded to their threads. I want to try something before I do the destructed restore, which hopefully will fix it. Not being able to log in, I can't get any info to supply to Tech support.

Any help in this would be greatly appreciated.

Thanks in advance,

Robert