

Re: Pop-up problem and Virus problem

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-03/msg00920.html

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 - *Date:* Thu, 30 Mar 2006 19:23:12 -0800
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Hi guys, After a couple hours of fixing. I fixed the problem. I used SpyBot search and Destroy , and Norton Antivirus but I also found my final killer the Trend Micro Housecall.. I really liked it and it fixed my problem completely.

thanks all for your help

—

Tom

"Jonny" wrote:

Use SpyBot Search & Destroy & not that Adware SE because it does produce false-positives

Spybot Homepage:

<http://www.safer-networking.org>

Direct Link:

<http://projects.securitywonks.net/projects/download.php?go=2&file=2&mirror=2>

Click country flag then click DOWNLOAD from the links on the left & then choose a download mirror from the 4 that are there

Install it, run it, back up your registry, check for updates, start using the program

Goto MODE menu & choose ADVANCED

Goto SETTING tab (Outlook Bar (bottom left)) & click FILE SETS

Tick the TRACKS ERASER & the others

Now choose the TOOLS tab (Outlook bar)

Tick:

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ActivX
BHO's
Browser Pages
IE Tweaks
Hosts File
Process List
System Startup
Uninstall Info

if not selected

Close SPYBOT & re-open it

Click the SEARCH FOR UPDATES button again & see if you have all the latest files. If not download then & restart SPYBOT

Click IMMUNIZE (blue/white shield) on the left & click the IMMUNIZE button & it will say ... blocked

Now, click Search & Destroy button (on left) & then CHECK FOR PROBLEMS

Anything in RED, make sure is selected (ticked) & then delete them

The others like IE, LOGS, WINZIP... will be there in GREEN. If you want to delete those items then select them before click the FIX SELECTED button

Also Note:

SETUPUI or something similar in the LOGS won't delete until reboot so select the log files manually

Job done