

# Re: Remove Firewall

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2006-01/msg00848.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-01/msg00848.html)

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- *From:* "Steven L Umbach" <n9rou@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Tue, 17 Jan 2006 18:15:53 -0600
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It does not sound like DSL is the problem if another computer on your network can do the download. Also since you can connect to the internet "though other sections of Peachtree" you do show internet connectivity. As to why that update is not working maybe it is related to a problem with FTP assuming the update goes to an FTP site. Go to Internet Explorer/tools/internet options/advanced and find the option for "use passive FTP". If it is checked uncheck it and if it is not checked check it to see if that makes any difference after closing Internet Explorer and starting again. Also add the site used for updates to your trusted Web Content Zone in tools/internet options/security and set the trusted Web Content Zone level to low. If none of that helps I would suggest posting in a Peachtree newsgroup or forum because if it is related to SP2 I am sure others have had to deal with the same problem or may suggest solutions even if it is not. Beyond that you would need to use a network packet sniffer like Ethereal or maybe tdimon from SysInternals to see what is going on with network traffic. If you were previously using a dial up modem before make sure your Peachtree configuration is not configured to use the modem still for updates. Look in the logs via Event Viewer to see if any related error/warnings are found there that may help in solving the problem. ---  
Steve

"BevH" <BevH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:50361CCF-A9AD-4184-834E-E3F6070B899A@xxxxxxxxxxxxxxxxxxxx>  
> Yes, I tried with Safe Mode for networking and it still does not work. Am  
> logged on as Administrator.  
>  
> The symptoms are: within the accounting software program (Peachtree) it  
> checks for updates, identifies updates to be downloaded then click the  
> download button and Peachtree error message says that it cannot connect to  
> the internet. However, I can connect to internet through other sections  
> of  
> Peachtree and have no problem with other applications. Per Peachtree  
> support, it is a firewall somewhere that is blocking the download.  
>  
> I used to be able to download updates, tried to pinpoint when problem  
> started and it seems to coincide with SP2 installation or switch to dsl  
> (we

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- > use through LAN). The dsl company says there is no firewall with dsl
- > modem
- > or switch.
- >
- > Also, we had a computer which was restored to original XP (home edition)
- > before SP2 installed and it downloaded the Peachtree upgrade no problem.
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• **References:**

- ◆ **Re: Remove Firewall**  
    ◇ From: Steven L Umbach
- ◆ **Re: Remove Firewall**  
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- Prev by Date: **Re: Local Account & Password Policy Options Greyed out for Admins?**
- Next by Date: **Re: Local Account & Password Policy Options Greyed out for Admins?**
- Previous by thread: **Re: Remove Firewall**
- Next by thread: **Re: Allow programs from the All users folder**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**