

# Re: Can't update AdAWare,SpyBot,AVG

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*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2006-01/msg00847.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2006-01/msg00847.html)

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- *From:* Barbara Z <BarbaraZ@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Tue, 17 Jan 2006 15:09:02 -0800
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Hi Dave –

I made a folder C:\AC-CLS and D/L the Multi\_AV.exe to it, then unzipped it there also. I disabled the Windows Firewall, and went thru the steps. Sophos (1) and Kaspersky (4) seemed to download, but Trend (2) and McAfee (3) had errors: ....read error code [0]. I tried again, and I also did the scans for (1) and (4). They seemed to go very fast (secs). When I went to Safe Mode, I tried (1), but it went to System Shutdown, 'cuz it said there was no info in Sophos, and I had to D/L again in Normal Mode. (I did notice that the folders for the four AVs were all empty 'cept Kas.) So on restart, I tried again, went back to Safe Mode, and tried (4). This time it went to System Shutdown 'cuz something was wrong w/ Kas files (?? forgot to jot it down). Right now, I think I am going to delete the whole \AV-CLS folder and start again. Should I have put the original zip file in that folder, or is that irrelevant?? Please advise. It is now 6:08PM my time and I'm tired!! I will definitely try this again, tho' tonight. The next 2 days I substitute teach, so my time will be more limited. Please be patient with my response time. Thanks. Barb

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Barb Zakrzewski

"David H. Lipman" wrote:

- > From: "Barbara Z" <BarbaraZ@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
- >
- > | Hi Dave – Had to run out for 20+ mins.
- > | Sorry, no go on the updates.
- > | One thing – they have NAV which comes up saying the Auto-Protect drivers are
- > | not working. When I first checked status, I saw that the definitions were
- > | outdated (5/27/05) and need to be renewed. That is why I installed AVG; the
- > | red X is thru the NAV tray icon, and I figured I'm OK. I did get in touch w/
- > | these people last night – they said they bought a new NSW, so it's OK to go
- > | ahead and uninstall the NAV04. Do you think that might help??
- > | I'm doublechecking msconfig now. Before when I went thru it, I didn't
- > | uncheck any Symantec items. I just did now, and it's restarting.....still
- > | no go on updates. Any more ideas?? Should I go ahead and uninstall NAV??
- >



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- ◆ **Re: Can't update AdAWare,SpyBot,AVG**
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