



## Re: How to delete old user profiles and folders?

>> As an administrator:  
>>  
>> Open Windows Explorer or My Computer.  
>> Browse to C:\Documents and Settings.  
>> Find the directory you wish to delete... Click on it ONCE to  
>> highlight. If you are SURE that is it.. Press SHIFT+DEL on your  
>> keyboard. Answer "Yes" to any question.  
>>  
>> It's gone. Permanently.  
>>  
>> Renee wrote:  
>> I have tried to delete the folder manually and I just  
>> tried to do what you have mentioned (using SHIFT+DEL).  
>> This did not work. It  
>> gave me the following message – Access Denied.  
>>  
>> Then either you are not an administrator user and/or you need to take  
>g