

Re: new xp user

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-12/msg01018.html

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 29 Dec 2005 14:20:53 -0800
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quickdraw2408 wrote:

> HI,
> I bought a 2nd hand computer and when I turn it on it displays a
> screen that apologises for windows xp not starting and gives me
> options to start (eg. normal, safet mode etc..) When I press enter on
> any of theses options it comes up with a blue screen that says
(snip)

This is the third time you've posted this identical message in three different newsgroups. Next time, don't multipost; crosspost judiciously instead. Here's a link explaining that:

http://www.blakjak.demon.co.uk/mul_crss.htm

You got answers to all three posts that basically say the same thing: Format the drive and clean install Windows. Install drivers and programs from installation media.

If you didn't get a way to return the operating system to factory condition – keypress (like HP's F10), Restore Disk, or actual operating system CD – go back to the seller. If you can't go back to the seller, then your second-hand computer was not a bargain since you will need to buy the operating system of your choice at the store.

Until you have a clean install on that machine, you can't continue the troubleshooting. If the machine has problems with a clean install, then look to the hardware as being at fault.

Malke

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