

Re: Windows Security Center Shows non existing Symantec firewall

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-12/msg00098.html

- *From:* Robert <Robert@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 4 Dec 2005 10:22:02 -0800
-

It worked! Thanks a lot!

"Torgeir Bakken (MVP)" wrote:

> Hi,
>
> Yes, in your case it is safe to ignore what the Security Center is
> telling you.
>
> Anyway, see if removing the WMI repository helps on the phantom
> entry.
>
> How to move or delete the WMI repository to force an auto-recover of
> it's default state:
>
> Open a command window (Start/Run --> cmd.exe) and run the following
> commands:
>
> net stop winmgmt
> cd /d %windir%\system32\wbem
> ren repository repository.old
> net start winmgmt
>
> (or alternatively delete it using the command "rd /s repository" instead
> of the ren command)
>
> It may take a minute or so to complete while WMI rebuilds the database.
>
>
> Robert wrote:
>
>> Everything (including WMI) was removed using either Add/Remove Programs or
>> SymNRT tool. Then I cleaned leftover files according to their instructions.
>> Still no help.
>>
>> After several hours of chatroom discussion with Symantec support people, I
>> was thinking that this may be an issue with some registry (or some other)

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>> entry not related to Symantec (since they told me what to remove and I did).
>> Since Windows Security Center did not exist before SP2, I removed it SP2 and
>> installed it again, hoping this would clean up some entry somewhere. Well,
>> it did not help. I still see the same info about Norton Internet Security
>> being ON in the firewall section if I turn off Windows firewall. The Virus
>> Protection section tells me that Norton AntiVirus reports that it is up to
>> date and virus scanning is on. Obviously, both are not true.
>>
>> One of the things a Symantec tech told me to do was to look in msconfig for
>> Symantec services. I found there Symantec Core LC. After all the cleaning,
>> it still shows up there, but its status is stopped, even though it is checked
>> to run. Unchecking doesn't help anything. Could this be a problem and how
>> do I remove this entry from msconfig?
>>
>> Here some more questions, then:
>> 1. What would happen if I uninstalled Windows XP and installed them back?
>> Would this fix the problem without creating too many others? Obviously this
>> is the last thing I want to do.
>> 2. If I know that the standard Windows firewall is working, is it safe to
>> just ignore the message that the system may have more than one firewall on?
>> I'm assuming here that whatever Symantec left on my computer is just telling
>> the Security Center that it exists, but does not interfere with Windows
>> firewall.
>> 3. Similar question to the one in (2), but for the virus protection. If I
>> were to install new virus protection (after the experience with Symantec, I'm
>> strongly leaning towards somebody else), will it be effective or maybe it
>> will even erase this wrong message about NAV?
>>
>> I would summarize the above three questions as: is it safe to ignore what
>> the Security Center is telling me and provide protection for my computer by
>> using appropriate software (standard Windows firewall and some virus
>> detection software)?
>>
>> Sorry, for the long message, and thanks for your suggestions.
>>
>
>
> --
> torgeir, Microsoft MVP Scripting, Porsgrunn Norway
> Administration scripting examples and an ONLINE version of
> the 1328 page Scripting Guide:
> <http://www.microsoft.com/technet/scriptcenter/default.msp>
>
>

• **References:**

- ◆ **Re: Windows Security Center Shows non existing Symantec firewall**
 ◇ From: Malke
- ◆ **Re: Windows Security Center Shows non existing Symantec firewall**

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◇ *From:* Robert

◆ ***Re: Windows Security Center Shows non existing Symantec firewall***

◇ *From:* Torgeir Bakken \ (MVP)

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