

Re: XP Pro SP2 – Firewall Option Dimmed/ Greyed – Cannot Turn on

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-10/0964.html

From: Malke (*notreally_at_invalid.com*)

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Dennis wrote:

- > *Hi,*
- >
- > *My machine is running XP Pro SP2 with NO third party anti-virus*
- > *protection program and not on any private network.*
- >
- > *Last couple of days I sorted out the Firewall option unintentionally*
- > *disabled, then I checked the properties it prompted up "No ICS*
- > *services blar blar blar" then I clicked "OK" and showed the Firewall*
- > *turned off and all option buttons turned grey/dimmed. Nothing I can*
- > *do.*
- >
- > *I've checked any hijack/ worm/ virus but nothing related to the*
- > *captioned. I've also looked up previous posts regarding similar*
- > *firewall problem and resolutions but no success at all.*
- >
- > *One more issue come up to my machine that has not been mentioned in*
- > *previous post. The internet access for sure will suspended in 3 to 5*
- > *minutes after boot up and before the suspension a DOS-based programme*
- > *flashed up and terminated (and the connecting speed is slowwww).*
- > *The DOS exe file named USBUP???.exe will store in the installed*
- > *windows root directory. When I open the exe, it was written something*
- > *"Bandwidth excess".*
- >
- > *Then I thought would that be my ISP problem, I plugged in the LAN to*
- > *my another computer, everything works fine (no connectivity problem,*
- > *no firework auto turn off problem).*

I can't believe you are surprised that your computer is messed up. You aren't using any antivirus protection and you've been on the Internet with a Windows machine for more than a few minutes. You mention not having any "third-party antivirus" installed. There is no built-in Windows antivirus, so this means you have *zero* protection.

microsoft.public.windowsxp.security_admin: Re: XP Pro SP2 – Firewall Option Dimmed/ Greyed – Cannot Turn on

You need to get that machine off the Internet and any lan and clean it up immediately. Start by scanning with either Sysclean or Dave Lipman's Multi-AV. Then get, install, and update a full-featured antivirus and do a thorough scan with it in Safe Mode. Since you've not been practicing Safe Hex at all, follow your virus-scanning with scans for non-viral malware. If this sounds difficult (and there is no shame in admitting that), take the machine to a professional computer repair shop for cleanup (not your local equivalent of BigStoreUSA).

Instructions for Sysclean and other malware removal are here:
http://www.elephantboycomputers.com/page2.html#Removing_Malware

Instructions/download for Multi-AV are here:
<http://www.ik-cs.com/multi-av.htm>

Suggestions for practicing Safe Hex are here:
<http://www.claymania.com/safe-hex.html>

Malke

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www.elephantboycomputers.com
"Don't Panic!"
MS-MVP Windows - Shell/User