

Re: Need to Remove Spyware and Ad-ware and I don't have the adm. Passw

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-09/0259.html

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From: "John" <John@discussions.microsoft.com>

| Computer was attacked with Spyware and Ad-ware, User profiles are not
| loading, You get the menu to select user profile but once selected it tries
| to load but you only get a black screen in windows. I tried to boot up on
| safe mode but I only have 1 regular user and Administrator. I don't have the
| Administrator passwrod. I also booted with a Xp 1a Cd but when I try to
| repair it asks for the Administrator password. How can I remove the spyware
| and Ad-ware from computer.

Adware and spyware don't "attack" a coputer. It gets installed becuae of your actions and your lack of practicing Safe Hex to prevent malware from being installed.

Please download, install and update the following software...

Ad-aware SE v1.06

<http://www.lavasoft.de/>

<http://www.lavasoftusa.com/>

SpyBot Search and Destroy v1.4

<http://security.kolla.de/>

After the software is updated, I suggest scanning the system in Safe Mode.

Download MULTI_AV.EXE from the URL ---

http://www.ik-cs.com/programs/virttools/Multi_AV.exe

It is a self-extracting ZIP file that contains the Kixtart Script Interpreter { <http://kixtart.org> Kixtart is CareWare } three batch files, five Kixtart scripts, one Link (.LNK) file, a PDF instruction file and two utilities; UNZIP.EXE and WGET.EXE. It will simplify the process of using; Sophos, Trend and McAfee Anti Virus Command Line Scanners to remove viruses, Trojans and various other malware.

C:\AV-CLS\StartMenu.BAT -- { or Double-click on 'Start Menu' in C:\AV-CLS }

This will bring up the initial menu of choices and should be executed in Normal Mode. This

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way all the components can be downloaded from each AV vendor's web site.
The choices are; Sophos, Trend, McAfee, Exit the menu and Reboot the PC.

You can choose to go to each menu item and just download the needed files or you can download the files and perform a scan in Normal Mode. Once you have downloaded the files needed for each scanner you want to use, you should reboot the PC into Safe Mode [F8 key during boot] and re-run the menu again and choose which scanner you want to run in Safe Mode. It is suggested to run the scanners in both Safe Mode and Normal Mode.

When the menu is displayed hitting 'H' or 'h' will bring up a more comprehensive PDF help file.

To use this utility, perform the following...

Execute; Multi_AV.exe { Note: You must use the default folder C:\AV-CLS }

Choose; Unzip

Choose; Close

Execute; C:\AV-CLS\StartMenu.BAT

{ or Double-click on 'Start Menu' in C:\AV-CLS }

NOTE: You may have to disable your software FireWall or allow WGET.EXE to go through your FireWall to allow it to download the needed AV vendor related files.

* * * Please report back your results * * *

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Dave

<http://www.claymania.com/removal-trojan-adware.html>

<http://www.ik-cs.com/got-a-virus.htm>