

## Re: SERVICE PACK 2

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2005-07/1574.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-07/1574.html)

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**From:** Ramesh, MS-MVP ([ramesh\\_at\\_XOX.mvps.org](mailto:ramesh_at_XOX.mvps.org))

**Date:** 07/29/05

Date: Fri, 29 Jul 2005 18:07:05 +0530

%SystemRoot%\System32\ refers to the Windows\System32 folder

This may be any of the locations depending on which drive you installed Windows.

C:\Windows\System32\  
or

D:\Windows\System32\  
or

D:\Windows\System32\  
or

Open the above folder, and see if the file ipnathlp.dll is present. If it's missing, copy the file from %Systemroot%\ServicePackFiles\i386 folder or "expand" from the Windows XP CD, which ever is the recent version.

Microsoft Windows XP – Expand:

[http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/bootcons\\_expand.mspx](http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/bootcons_expand.mspx)

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Ramesh, Windows XP MVP

<http://windowsxp.mvps.org>

"JACOB" <JACOB@discussions.microsoft.com> wrote in message  
news:010A9A27-8F40-465D-A925-CA818C4A7AEB@microsoft.com...

> Please do reply

>

> In Windows XP with SP 1, and later installed service pack 2 which has auto  
> update enabled.

> The Norton Antivirus is also working fine and the internet connection.

>

> After some updates were installed and the computer restarted the following  
> errors are noted .Kindly do give a solution.

>

> 1.An error Symantec Email Proxy comes up and the Antivirus is Auto protect  
> is disabled, after manually enabling the Autot protect it works.

>

> 2. An error Cannot load phone book Error 5 appears.

>

> 3.The Internet connection does not work and the error 720 is shown.

>

> 4.The Security center says Firewall is disabled. When we manually try to  
> enable it to the services, the message as attached above keeps appearing.

> Kindly do help me to solve the above problems

>

Re: SERVICE PACK 2

microsoft.public.windowsxp.security\_admin: Re: SERVICE PACK 2

> As mentioned by you I tried searching the file ipnathlp.dll, it is shown in  
> win32 directory, how do I search for it in %SystemRoot%\System32?  
>  
>  
> --  
> JACOB  
>  
>  
> "Ramesh, MS-MVP" wrote:  
>  
>> See if the file ipnathlp.dll is present in the following folder:  
>>  
>> %SystemRoot%\System32\  
>>  
>> If the file is missing, extract a new copy from source.  
>>  
>> --  
>> Ramesh, Windows XP MVP  
>> <http://windowsxp.mvps.org>  
>>  
>>  
>> "JACOB" <JACOB@discussions.microsoft.com> wrote in message  
>> news:95A5CC28-B215-414E-B749-C7C0CF918C63@microsoft.com...  
>> > After the automatic updates and restarting machine, my firewall does not  
>> > start  
>> > up. It says manually to start the services from the Control Panel. The  
>> > messages that come are Could not start the Windows Firewall /ICS  
>> > services  
>> > on  
>> > Local Machine.  
>> >  
>> > Error 2: The System cannot find the file specified  
>> >  
>> > hoping to get a response.  
>> >  
>> > ajitjpk@hotmail.com  
>>  
>>