

## security software problem

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2005-06/0350.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-06/0350.html)

---

**From:** Jeff (*no\_em\_at\_ilplea.se*)

**Date:** 06/07/05

Date: Tue, 7 Jun 2005 17:12:58 +0100

Win XP Pro SP2

Until recently I have been running Zonealarm Pro v4 and McAfee Virus Scan v6. When McAfee failed to start up and started behaving strangely, I decided to uninstall and upgrade to f-secure's internet security suite. I removed McAfee, ZA and cleaned up the registry (using Registry Healer). But f-secure wouldn't install....

When I went looking around, I found that the Windows Security Centre (via Control Panel) gave me a message that 'security centre has not started or was stopped. Please restart...' etc etc

I ran spybot, Adaware Pro and an online virus scanner (via f-secure's website) and although they found cookies etc, nothing sinister was reported.

Then I went to the config utility, and on the startup tab I found an entry (ticked) called firewall\_anti - which doesn't sound great. I unchecked it and rebooted, same deal. So I went to the Windows folder, and found both a firewall\_anti exe file and a dll, which I deleted. RegHealer also showed a Run entry for a dll with the same name, so I chose to have RegHealer delete that entry.

Nothing has changed. I cannot install the security suite (it gets most of the way through and then reports an error and closes). The Windows security centre is not starting when I boot the machine. (I do have a hardware firewall built into my adsl router). The entry for firewall\_anti is still on the startup tab, although it is no longer checked.

Can anyone please tell me what's going on, and what I can do to repair it please? Thanks