

## Re: security centre unavailable

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2005-03/0975.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-03/0975.html)

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**From:** Peter (*Peter\_at\_discussions.microsoft.com*)

**Date:** 03/11/05

Date: Fri, 11 Mar 2005 15:15:32 -0500

I think you need to do a format/re-install of XP or at least do a system file check.

The latter is Start/Run enter sfc /scannow (with the space).. it may ask you for your Installation CD unless all the i386 files were installed along with XP. Insert the CD and see what happens. At worst it will fail.

--

Peter.

Toronto, Canada.

XP Home SP2.

P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.

In memory of MVP, Alex Nichol

"philwil" <philwil@discussions.microsoft.com> wrote in message

news:A1525BA6-E0C8-4FFA-9F11-AF25E8EA37B8@microsoft.com...

> well, thanks anyway. I've searched around and found I'm not the only one

> with

> the problem, which is a slight relief, but no answers. It looks more and

> more

> as though its a microsoft-related issue but they don't seem to be

> acknowledging it. Strange thing, too, if I switch users the security

> centre

> and updates also turns off too. Guess I'll just have to activate them

> manually each time until I can find the answer.

> cheers

>

> "philwil" wrote:

>

>

> "Peter" wrote:

>

>> ...apart from a repair install

>>

>> --

>> Peter.

>> Toronto, Canada.

>> XP Home SP2.

>> P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.

>> In memory of MVP, Alex Nichol

>> "Peter" <Peter@discussions.microsoft.com> wrote in message

>> news:uCk6ddmJFHA.3832@TK2MSFTNGP12.phx.gbl...

>> > Weird...did you have SP2 already installed when you bought the PC? Help

>> > is

>> > supposed to be free if it wasn't. You could try the email approach as

>> > per

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>> > that page...they've helped me in the past. I asked you the country as
>> > I
>> > assumed you were in the UK (centre iso center), but it could have been
>> > Canada too!!
>> > Failing that you could join ProNetworks Forums, free, there are a lot
>> > of
>> > experts there, especially in their Windows Forum...link:
>> > http://www.pro-networks.org/forum/ ... but there isn't anything else
>> > that
>> > I can suggest I'm afraid.
>> > Sorry, and good luck!
>> >
>> > --
>> > Peter.
>> > Toronto, Canada.
>> > XP Home SP2.
>> > P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.
>> > In memory of MVP, Alex Nichol
>> > "philwil" <philwil@discussions.microsoft.com> wrote in message
>> > news:82C902D2-CEAF-412F-9AA0-A511E1511E3B@microsoft.com...
>> >> I've tried all you said, but no change. Phoned Microsoft on the
>> >> Security
>> >> Centre 'free' phone number, and they want to charge me £50 to look
>> >> into
>> >> it!!
>> >> There must be another way . . . I hope.
>> >>
>> >> I'm in the UK, but the way. Does that make any difference?
>> >>
>> >> "Peter" wrote:
>> >>
>> >>> Found yet another reference....."Go to the Control Panel, open
>> >>> Performance
>> >>> and Maintenance, open
>> >>> Administrative Tools, open Services. Make sure that the "Security
>> >>> Center"
>> >>> and
>> >>> "Windows Firewall/Internet Connection Sharing" start up type is set to
>> >>> Automatic. Reboot your computer and see if they are available"
>> >>>
>> >>> --
>> >>> Peter.
>> >>> Toronto, Canada.
>> >>> XP Home SP2.
>> >>> P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.
>> >>> In memory of MVP, Alex Nichol
>> >>> "philwil" <philwil@discussions.microsoft.com> wrote in message
>> >>> news:17911BF0-AA20-48B1-BE01-CECC32F06874@microsoft.com...
>> >>> > Hi Peter,
>> >>> >
>> >>> > the microsoft link you gave is dead. do you know another way in?
>> >>> >
>> >>> > "Peter" wrote:
>> >>> >
>> >>> >> Security Center also has another dependancy in services.msc
>> >>> >> Workstation
>> >>> >> should be started and automatic.
>> >>> >>
>> >>> >> --
>> >>> >> Peter.
>> >>> >> Toronto, Canada.
>> >>> >> XP Home SP2.
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>> >>> >> P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.
>> >>> >> "philwil" <philwil@discussions.microsoft.com> wrote in message
>> >>> >> news:0A6F3C95-6504-4C6A-B266-5D5044C369AD@microsoft.com...
>> >>> >> > thanks for the reply, Peter.
>> >>> >> > Interesting. . . I did as you advised, but after rebooting I
>> >>> >> > still
>> >>> >> > found
>> >>> >> > Security Centre was Unavailable. So I checked Services.msc again
>> >>> >> > and
>> >>> >> > those
>> >>> >> > services you mentioned, which I had put to Start, had switched
>> >>> >> > themselves
>> >>> >> > off
>> >>> >> > again. Any idea what's causing that?
>> >>> >> >
>> >>> >> >
>> >>> >> > "Peter" wrote:
>> >>> >> >
>> >>> >>> >> P.S. Correction ... right click and go to "Properties"
>> >>> >>> >>
>> >>> >>> >> --
>> >>> >>> >> Peter.
>> >>> >>> >> Toronto, Canada.
>> >>> >>> >> XP Home SP2.
>> >>> >>> >> P4 @ 3.0ghz, 160gb HDD, 1.0gb DDR.
>> >>> >>> >> "philwil" <philwil@discussions.microsoft.com> wrote in message
>> >>> >>> >> news:BA476BEE-42B0-4728-A67C-16134D00A412@microsoft.com...
>> >>> >>> >> >a couple of strange things started happening recently. First,
>> >>> >>> >> >when I
>> >>> >>> >> >start
>> >>> >>> >> >up
>> >>> >>> >> > the pc my taskbar security centre icon tells me my computer
>> >>> >>> >> > is
>> >>> >>> >> > at
>> >>> >>> >> > risk
>> >>> >>> >> > because automatic updates is switched off (it isn't. I have
>> >>> >>> >> > it
>> >>> >>> >> > set
>> >>> >>> >> > to
>> >>> >>> >> > automatic download, and as far as I'm aware it's working).
>> >>> >>> >> > Second, when I go to the security centre I'm told its
>> >>> >>> >> > currently
>> >>> >>> >> > unavailable
>> >>> >>> >> > because security centre service has not started or was
>> >>> >>> >> > stopped.
>> >>> >>> >> > Having
>> >>> >>> >> > said
>> >>> >>> >> > that, I can get into firewall, auto updates and internet
>> >>> >>> >> > options,
>> >>> >>> >> > and
>> >>> >>> >> > everything appears to be okay. Restarting makes no
>> >>> >>> >> > difference.
>> >>> >>> >> > Is it working properly? I don't know. Does anyone know why
>> >>> >>> >> > this
>> >>> >>> >> > is
>> >>> >>> >> > happening, and what I can do about it? I'm using XP Home with
>> >>> >>> >> > sp2
>> >>> >>> >> > etc.
>> >>> >>> >> >
>> >>> >>> >> > thanks.
>> >>> >>> >>
>> >>> >>> >>
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