

## Help with security center and firewall

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2005-02/2414.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-02/2414.html)

---

**From:** Char (*Char\_at\_discussions.microsoft.com*)

**Date:** 02/28/05

Date: Sun, 27 Feb 2005 20:11:04 -0800

Hi, I uninstalled my Norton Internet Security and it seems that it took with it some other things as well. I am using a HP Pavillion 7915 desktop with Windows XP Home edition that is up to date on all security patches and releases. My HP update center is no longer working, seems the backweb for that is gone so I turned it off to stop the error messages. I then went into the control panel to turn on my windows firewall and I get this message:

Due to an unidentified problem, Windows cannot display Windows firewall settings.

So I then go to the Windows Security Center in the Control Panel. That opens up with the message:

The Security Center is currently unavailable because the "Security Center" has not started or was stopped. Please close this window, restart the computer, (or start the security control center) and then open the control center again.

How do you start the security control center?

I then try to do a restore point hoping that would bring back whatever may have been lost. It stated that it was successful but still the problems were there after starting up.

I then did a non-destructive system recovery but that didn't solve the problems either. I really don't want to have to do a complete system recovery which would involve backing everything up and then losing all info on the hard drive (although that would give my computer a clean starting slate). I have always used a firewall, anti-virus (I do a complete scan every other day) and I use Lava-Soft Ad-Aware SE Personal for those wonderful spywares (I run that every evening). So far, my programs have never detected anything that could or would be harmful to my computer.

I did download the free firewall and anti-virus that Cox Communications offers its customers but when it went thru the detection stage it was showing that the windows firewall was running so I turned off the windows firewall by accessing it thru control panel and then network connections. I do not like

microsoft.public.windowsxp.security\_admin: Help with security center and firewall

the firewall that Cox is offering and would like to be able to access and set up the firewall that came with the computer.

I read thru this board and did try some of the suggested tips for others with the firewall problems to no avail. Can someone try to help me solve what happened when I uninstalled my Norton?

Thanks in advance,

Char