

## Re: access is denied

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2005-01/0491.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2005-01/0491.html)

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**From:** Jupiter Jones [MVP] ([jones\\_jupiter\\_at\\_hotnomail.com](mailto:jones_jupiter_at_hotnomail.com))

**Date:** 01/07/05

Date: Thu, 6 Jan 2005 20:10:30 -0700

Tom;

Run anti virus in Safe Mode:

Reboot tapping F8 each second.

Select Safe Mode at the menu.

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Jupiter Jones [MVP]

<http://www3.telus.net/dandemar/>

"Tom" <Tom@discussions.microsoft.com> wrote in message  
news:10A87188-B58D-4866-8102-EA80F49CF8FC@microsoft.com...

> OS: WinXP Pro SP2

> My PC got a virus Downloader.Trojan, couldn't delete it via Norton

> (updated), path is: C:\Windows\System32\04egd.dll. I tried to delete it

> using

> command prompt, but got an message "access is denied". How I can delete it?

> Please, instruct me as much as in details, I'm not really good using

> command

> prompt.