

RE: User log in problems

Source:

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From: Danor (*danor456L_at_passport.com.(donotspam)*)

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Rebecca-

This may be an issue as simple as whether CAPS LOCK is on or off, or perhaps when the password was originally set, the shift key was held down for one or more letters, but you're not holding down when you try to log back on again later (this might be especially true for the MSN messenger account).

Go into your Administrator account and try resetting your normal account password to something in all UPPER or lower case (doesn't matter which just make it all the same for this test).

Logoff the Administrator account

Logon to your normal account with the new password (this SHOULD succeed!)

If this seems to work on your User account, try the same on MSN Messenger.

Once the system is "remembering" these test passwords (BTW, you can use the same password for each account if you want) I recommend you reset both of them again, this time with a "real" password – the one you want to use.

Good luck!

"Rebecca" wrote:

- > *Recently I have had problems with logging on the my windows XP, it wil not*
- > *accept my main user password and have to ALWAYS go to another administration*
- > *account and change my password, this also happens to my MSN mesenger each time*
- > *I try to log on and must go to change my password each time, please help*