

# Re: Help!!! Cannot remove viruses from Uncle's Computer!!!

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2004-12/1348.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-12/1348.html)

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**From:** David H. Lipman (*DLipman~nospam~\_at\_Verizon.Net*)

**Date:** 12/19/04

Date: Sat, 18 Dec 2004 18:50:27 -0500

There are anti virus News Groups specifically for this type of discussion.

microsoft.public.scripting.virus.discussion  
microsoft.public.security.virus  
alt.comp.virus  
alt.comp.anti-virus

If they keep coming back, then you either have NOT cleaned the system or you are being reinfected. Please perform the following directions...

1) Download the following two items...

Trend Sysclean Package

<http://www.trendmicro.com/download/dcs.asp>

Latest Trend signature files.

<http://www.trendmicro.com/download/pattern.asp>

Create a directory.

On drive "C:"

(e.g., "c:\New Folder")

or the desktop

(e.g., "C:\Documents and Settings\lipman\Desktop\New Folder")

Download SYSCLEAN.COM and place it in that directory.

Download the Trend Pattern File by obtaining the ZIP file.

For example; lpt307.zip

Extract the contents of the ZIP file and place the contents in the same directory as SYSCLEAN.COM .

2) Update Adware SE

3) Disable System Restore

<http://vil.nai.com/vil/SystemHelpDocs/DisableSysRestore.htm>

4) Reboot your PC into Safe Mode then shutdown as many applications as possible.

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- 5) Using the Trend Sysclean utility and Adware SE, perform a Full Scan of your platform and clean/delete any and all infectors found
- 6) Restart your PC and perform a "final" Full Scan of your platform
- 7) Re-enable System Restore and re-apply any System Restore preferences, (e.g. HD space to use suggested 400 ~ 600MB),
- 8) Reboot your PC.
- 9) Create a new Restore point

\* \* \* Please report back your results \* \* \*

Dave

BTW: Adaware is for non-viral malware and you have not indicated EXACTLY what the "...17-25 viruses.." are called.

"Unknown" <levevidgea@Charter.net> wrote in message  
news:D9411BDA-B667-4695-81A1-FA1C03C487AC@microsoft.com...

| Hello...

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| I'm having a bit of a problem here:

|

| I use AVG 7.0 (updated every week or so) and when I scan my Uncle Mario's  
| computer with BOTH Ad-aware SE Personal and AVG I remove about 17-30 viruses  
| from it and then in about 3 minutes another 17-25 viruses show up again and I  
| can remove them but they keep coming in.

| Does anyone know how to get rid of those viruses once and for all?

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| My Uncle Mario's computer is running an up-to-date AVG 7 and Ad-Aware SE  
| Personal.

| Can U help me?

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| ---

| Sincerely,

| Unknown

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