

# Administrative Tools Problem

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2004-10/1941.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-10/1941.html)

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When I attempt to download MSN Messenger 6.2, after going through all the download steps, I get the error message: "Could not access network location <Comon Administrative Tools>.AllUsers\." and then I press cancel/ok and I get the error message from MSN saying that the installation was interrupted. Then I press ok and I get the error message "MSN Messenger has failed with the error code: '1603'. Please go to the MSN Messenger Website and download the software from there.

I am also unable to download things such as ADOBE Acrobat Reader, etc but then I am able to download other things. So I contacted MSN and they gave me instructions which didn't work. So I was wondering if any of you know what to do, or do I have to take my computer in to get fixed?