

Re: XP2 SP2, Enterprise Security Client – Desktop + NAV

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lthompson@gmail.com (LT) wrote in message
news:<ab0fa7d1.0410072259.25c0122f@posting.google.com>...

> Hi,

>

> I'm creating a SOE image for a new environment, utilising a fresh
> install of Windows XP Service Pack 2, and the latest release of Norton
> Anti Virus 9.0 client. I have encountered no problems at this point, and
> can successfully logon and the NAV Tray icon is displayed in the
> bottom right hand corner.

>

> When I apply the Microsoft Enterprise Security – Desktop.inf template
> from the Windows XP Security Guide V2 for SP2 to the local machine,
> this appears to create problems with the tray icon from running. It
> appears that the tray icon is normally launched from the run registry
> key, however once the local security policy is applied this no longer
> functions. Additionally, when logging on a window explorer drive box
> is launched containing the path to the executable.

>

> e.g The run command is c:\program files\symantec client\vp trays.exe and
> upon login the window box of c:\program files\symantec is launched on
> the screen. However, if I change the path in the run box to Dos 8.3
> format, the window no longer appears, however the tray icon/process
> does not launch. (e.g c:\program~1\symant~1\vp trays.exe)

>

> I'm positive this a setting relating to the security template, however
> changing these one by one I'm unable to remove the problem.
> Additionally, if I create a shortcut to the .exe in the user's startup
> folder the .exe launches successfully, indicating that the user has
> permissions to launch the application.

>

> Hopefully somebody can be of assistance.

Managed to fix this one myself. The Enterprise Security Template –
Desktop.inf has a entry to prevent the creation of DOS 8.3 short
filenames/paths on NTFS partitions, which seems to break the VPTray

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from running from the run registry entry as it uses the default of
c:\progra~1\symantec antivirus\vp trays.exe.

This was causing the folder c:\progra~1\symantec to open up and
VPTray.exe not to launch.

Workaround is to enclose the run registry entry as "C:\program
files\symantec antivirus\vp trays.exe" or remove the reg entry below.
Perhaps Symantec could fix their stuff also.

MACHINE\System\CurrentControlSet\Control\FileSystem\NtfsDisable8dot3NameCreation=4,1