

Re: Unable to connect to WMI service

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-10/0029.html

From: Torgeir Bakken \ (MVP) (Torgeir.Bakken-spam_at_hydro.com)

Date: 09/30/04

Date: Thu, 30 Sep 2004 21:02:10 +0200

Bob Norris wrote:

- > *Networking problem*
- > *I cannot get ICS to work, it used to but not now!!! when*
- > *I click on properties – advanced tab of my ISP i get teh*
- > *message "Windows cannot display the properties of this*
- > *connection. The Window management Instrumentation (WMI)*
- > *information might be corrupted. To correct this use*
- > *system restore to restore windows to an earlier time*
- > *(called restore point).*
- >
- > *The trouble is I have no point to restore to. It was*
- > *disabled and i had no idea this functin existed!!.*
- >
- > *when I run a network diagnostics scan every item shows up*
- > *as an error and the detail reads: Unable to connect to*
- > *WMI service "\.\root\cimv2"*
- >
- > *has anybody got a fix for this problem?*

Hi

Try (using e.g. Start/Run, or a command prompt):

```
regsvr32 %windir%\system32\atl.dll
regsvr32 %windir%\system32\netshell.dll
regsvr32 %windir%\system32\hnetcfg.dll
regsvr32 %windir%\system32\netcfgx.dll
regsvr32 %windir%\system32\netman.dll
```

If that doesn't fix it, a lot of good information in this one about repairing WMI:

From: Ivan Brugiolo [MSFT] (ivanbrug@online.microsoft.com)

Subject: Re: Windows XP WMI Reinstall

Newsgroups: microsoft.public.win32.programmer.wmi

Date: 2004-04-21 00:46:56 PST

<http://groups.google.com/groups?selm=eg4cXS3JEHA.2380%40TK2MSFTNGP09.phx.gbl>

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microsoft.public.windowsxp.security_admin: Re: Unable to connect to WMI service

WinXP Pro only:

If nothing in the link above helped, you might want to follow the procedure here and see if it helps:

How To Reset Security Settings Back to the Defaults

<http://support.microsoft.com/?kbid=313222>

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torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway
Administration scripting examples and an ONLINE version of
the 1328 page Scripting Guide:

<http://www.microsoft.com/technet/scriptcenter/default.aspx>