

Re: remove hot fix kb828741

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-08/3270.html

From: Doug Knox MS-MVP (dknox_at_mvps.org)

Date: 08/22/04

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Ann,

Do you have the backup folder for this particular hotfix?

C:\WINDOWS\\$NtUninstallKB828741\$

This will be a hidden folder, so you may need to adjust your folder options. Of course, if Windows is installed somewhere other than C or in the Windows folder, adjust the path above accordingly.

If necessary download and install the Hotfix, then remove it.

<http://www.microsoft.com/technet/security/bulletin/ms04-012.msp>

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Doug Knox, MS-MVP Windows Media Center\Windows Powered Smart Display
Win 95/98/Me/XP Tweaks and Fixes
<http://www.dougknox.com>

Per user Group Policy Restrictions for XP Home and XP Pro
http://www.dougknox.com/xp/utils/xp_securityconsole.htm

Please reply only to the newsgroup so all may benefit.
Unsolicited e-mail is not answered.

"Ann" <anonymous@discussions.microsoft.com> wrote in message news:ac0c01c4880d\$1f46c2e0\$a601280a@>
> I'm trying to reinstall Norton Internet Security 2004.
> during installation it says "AntiVirus has encountered an
> internal program error"
>
> Norton says I need to remove hot fix kb828741 in order to
> install norton internet security 2004.
>
> Norton says this is what needs to be done in order to
> successfully install.
>
> I can not remove kb828741 via "add remove software" that
> option is not available.
>
> I do not have the spuninst.exe for that hotfix.
>
> Microsoft says contact manufacturer, That would be Dell.
> They say "contact Microsoft". I can't contact them
> because Windows XP is OEM software and they don't give a

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> rats rearend *even though it's their stupid patch that's
> causing the issue*
>
> I just need to get the stupid thing out long enough to
> install nis 2004 then reinstall it.
>
>
> I've looked for the uninstaller for that hotfix. It's
> just not there.
>
> I've searched microsoft for a solution, I've searched
> norton for a solution, they say uninstall the hotfix, I
> can't.. help.. LOL.. I hole out little hope for this, but
> here you are, so there you are <G>
>