

## Microsoft People – Get Your Butts In Here NOW

*Source:*

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2004-08/3052.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-08/3052.html)

---

*From:* elizabeth (erose001\_at\_drtel.net)

*Date:* 08/20/04

Date: Fri, 20 Aug 2004 13:21:44 -0700

It appears from this group that I am far from alone in my frustration with the download and installation process for the XP SP2 Update.

Until this service pack is downloaded successfully by the majority of users and its bugs are worked out, a Microsoft Technical Staff Person needs to monitor this list AT ALL TIMES.

I see a lot of unanswered questions, which – as if my anger isn't already about to boil over – is UNACCEPTABLE.

I know the MS people are very busy right now with this update, but guess what? SO ARE WE.

GET YOUR BUTTS IN HERE AND ANSWER YOUR CUSTOMERS' QUESTIONS. We don't pay you people our good money (and a lot of it, too, I might add) to be ignored during such critical process.