

RE: Unwanted Ads running on my computer

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To delete certain files you will need to ensure that they will not run on startup, and there are a couple ways to do this. One, click Start, Run, and then type msconfig. Click on the startup tab and either uncheck the programs that you do not want to run automatically or click on disable all. Then, restart your computer, a dialog box related to msconfig will come up, just click ok or yes (I can't remember exactly what it says). Then proceed to delete away.

Another way to prevent items from running on start-up is through the registry editor. Click start, run, and type regedit. Navigate to HKEY_CURRENT_USER, Software, Microsoft, Windows, Current Version, Run (also Run Once) and delete any entries there (or just delete the entries for the files that you are trying to delete). Also navigate to the same folders under the HKEY_LOCAL_MACHINE directory and delete the undesirable entries, look under any other folders that start with the word Run, there can be quite a few.

Hope this helps. Always be careful not to mess around too much in the registry editor. You can export the entire registry as a backup by clicking File and then Export and clicking on the All radio button.

"Jo Ann" wrote:

- > *Just wanted to let you know that I went on a website*
- > *yesterday afternoon that must have been infected with all*
- > *kinds of files that load programs onto your machine.*
- > *I've never run into this before. I had about 8 new icons*
- > *loaded on my desktop and new program files added to that*
- > *directory. I was getting all kinds of pop-ups totally*
- > *outside of IE and MSN.*
- >
- > *Luckily friends stopped by to go out with us to dinner*
- > *and he had the same problem this week, only not so*
- > *badly!! He had a computer friend help him out and used*
- > *Ad-Aware.com free software to find the (360!!) ads and*
- > *delete them. I had to reboot and run again about 4 times*
- > *to get the ads under 10. I'm running it once a day now*

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> and shutting off my computer at night – Yeah, I had
> Gozilla, zula, along with E-Bay, screen savers and other
> junk that I hadn't loaded myself. I ran spy-bot too to
> catch the cookies. I also have McAfee virus protection
> running.
>
> Odd thing is that when I do Cntl–Alt–Del there are still
> all kinds of thing running on my computer and I don't
> know how to get them out. And I don't know what is
> needed and what isn't. I may have deleted some stuff
> that I shouldn't have too – will find out as we go with
> this!
>
> Whew! It was a mess, but my computer is ok now! I think.
>
> Ok – question is why can't I delete some files? I went
> into Program Files and tried to delete some files that
> were loaded that day that I didn't load and I got an
> access denied message. Seems that the program is in use,
> but I don't know where or how to find it!! I did delete
> the associated .dll files so hopefully it can't do
> anything. But does anyone have any idea of what to do
> with this?
>