

I NEED SERIOUS HELP!!!

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I have reason to believe that my computer may be infected with a virus. Unfortunatly i cannot install many programs including Norton Anti-virus because of some registry error "Error 1406. Could not write value Norton AntiVirusto ky HKEY_LOCAL_MACHINE\Software\Symantec\Shared Technology\LiveReg\Apps. Verify that you have sufficient access to that key, or contact your support personal.". This also happens when i try to install Nero. When i go to my registry i see that many folders i do not have permission to view the settings they allready have only permissions to change the settings. When i klik on them it also says that "Canot open (some registry folder): Error while opening key". And if i try to save permission changes an error message comes up saying "unable to save permission changes on (some registry folder). Access is denied." I'm sure that i should have access to all my keys because not only am i a windows xp administrator. I also am on the first account that was made on the computer. This happens on 17 different folders just under the HKEY_LOCAL_MACHINE\Software folder. Also my system restore works even though it use to show a blank dialog box. but when i try to restore the computer after restarting it tells me that no changes were made. The worst part about this is that only that computer cannot access the network on my home network. When i try to go to other computers in my network places it says to make sure that i have administrator permission to such and such folder when i know i have set full permission on all my computers. I tried out many of the KB articles over my TCP/IP because the computer knows theres a network, but it does not automatically obtain an ip address or subnet mask or DNS or any of that stuff. And i think i need to replace my winsock2 key but i don't have permission to it. Also i tried Network Diagnostics in the Help and Support program but when it's about to end it use to say that there was an error loading some g_xmlDOC file asking

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me if i wanted to debug. But now when i run the tool it just stays stuck at %99 Formatting Results. As you can see i'm almost completely screwed. I do have an external hard drive and i have backed up my most important files in a folder on it. I am almost to the point of calling Microsoft and paying the money to talk to a professional or to the point of buying that windows xp cd that lets me totally re-install it from scratch again. I have the original Windows Xp cd that i used to install the program. Please help me if you can in one or many of these problems, You can also Email me if you wish too. Thanks

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