

Re: Windows Installer

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2004-04/0111.html

From: Alex (*anonymous_at_discussions.microsoft.com*)

Date: 04/01/04

Date: Thu, 1 Apr 2004 05:43:32 -0800

I did run the cmd line option to /unregister the service, however, the service will not reregister using the /regserver option...

What next???

>-----Original Message-----

>Alex;

>

>Maybe one of these will help with the Windows Installer problem.

>-----

>94. Windows Installer Fix

>http://www.kellys-korner-xp.com/xp_tweaks.htm

>

>Description of the Windows Installer CleanUp Utility

><http://support.microsoft.com/default.aspx?scid=kb;en-us;290301>

>

>OFF2000: Error Message "The Windows Installer Service Could Not Be

>Accessed..." Running Setup

>The Windows Installer service could not be accessed.

Contact your support

>personnel to verify that the windows Installer service is properly

>registered.

><http://support.microsoft.com/?kbid=217521>

>

>"Error 1719. The Windows Installer Service Could Not Be Accessed" Error

>Message When You Try to Add or Remove a Program

>Error 1719. The Windows Installer Service could not be accessed. You may be

>running in safe mode or Windows Installer may not be correctly installed.

><http://support.microsoft.com/default.aspx?scid=kb%3BEN->

US%3BQ315346

>

>*The Windows Installer service could not be accessed' on Windows XP?*

>*When you attempt to install a program that uses Windows Installer, such as*

>*Office XP, you receive:*

>=====

>

>*"The Windows Installer service could not be accessed.*

This can occur if you

>*are running in safe*

>*mode or if the Windows Installer is not correctly installed. "*

>*This error is probably the result of a damaged registration service.*

>

>*To resolve this issue:*

>*1. Open a CMD.EXE prompt.*

>*2. Type msiexec /unregister and press Enter.*

>*3. Type msiexec /regserver and press Enter.*

>*that is it .. As frustrating as it was it should be fixed now*

>=====

>

>*Error 1719, 'The Windows Installer Service could not be accessed'?*

>

>*When you run an MSI package, you receive:*

>

>*Error 1719. The Windows Installer Service could not be accessed. You may be*

>*running in Safe mode or Windows Installer may not be correctly installed.*

>

>*To fix this problem:*

>

>*1. Use the Registry Editor to navigate to:*

>

>*HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\MSIServer*

>

>*2. Double-click the ImagePath Value Name, a REG_EXPAND_SZ data type, and*

>*verify that the data string is %SystemRoot%\System32\msiexec.exe /V, where*

>*%SystemRoot% is the location of your OS, like C:\Winnt or C:\Windows.*

>

>*3. Shutdown and restart in Safe mode by pressing F8 when the boot menu*

>displays.
>
>4. After you log on, run *msiexec /regserver*.
>
>5. Shutdown and restart normally.
>=====

>
>Maybe the Windows Installer service is disabled on the machine. From the
>Start menu select Run and type "services.msc". Double-click on the service
>named "Windows Installer". Check the value in the 'Startup type:' field. If
>it's currently set to "Disabled", then this is the problem. Change it by
>selecting "Manual" from the drop-down box.
>
>--
>Hope this helps. Let us know.
>Wes
>
>In news:11fbf01c4176f\$b16b6270\$a001280a@phx.gbl,
>Alex <anonymous@discussions.microsoft.com> hunted and pecked:
>> Hope you can help –
>>
>> It seems that Windows Installer is not operating
>> correctly. Anytime an executable is launched to install
>> an app it hangs, no error messages – it just sits there
>>
>> Is there anyway to repair the Windows Installer in WinXP?
>>
>> It seems to me that the LanDesk application that was
>> installed end of last year may have something to do with
>> Windows XP's Installer issues...
>>
>> Please help
>
>.
>