

## Re: Supervisor Account Corruption?

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2003-11/5421.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-11/5421.html)

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**From:** Todd Shillam (*tshillam\_at\_hotmail.com*)

**Date:** 11/30/03

Date: Sun, 30 Nov 2003 09:23:29 -0800

Stewart,

Regarding your 'Unknown' user profile, I've seen this quite a bit myself. It appears the profile has been corrupted—this can even include the 'administrator' profile at times. To correct the problem, I've always deleted the unknown profile and logged on as the respective user—Windows recreates the user profile to include it's correct name afterwards. Just keep in mind, there might be documents in that 'unknown' user profile. You should check the profiles under C:\Documents and Settings\%USERPROFILE% just to make sure.

Otherwise, I'm a little confused here—are you able to logon locally using a user account that is part of the administrator group?

Respectfully,

Todd

"Stewart" <anonymous@discussions.microsoft.com> wrote in message news:994e01c3b6f0\$a54e3c40\$a601280a@phx.gbl...

Operating System:

Windows XP Home Edition w/ all current updates.

I originally posted a question about receiving the following error message when attempting to set a password for a scheduled task:

"0x8007007a: The data area passed to a system call is too small."

The only feedback I received was to make sure the account had admin privs but this was already the case.

I then attempted to change the account type to limited for this account and it would not allow me to do this. In the past I have done this and XP simply prompts the

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user to select which profile to be used when logging in. Since the account type could not be changed I started to think that something was corrupted.

I then attempted to login using the Administrator account and received the following error:

"Unable to log you on because of an account restriction".

Finally, I checked user profiles under System Properties and there was an entry named "Unknown:.

I'm at a loss and would appreciate some feedback and/or suggestions.

Thanks.