

can't log-on to e-mail via MSN

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Windows XP, IE6.0, new Gateway; all virus definitions, security alerts, and updates are current.

I have three MSN.com e-mail addresses. When I open MSN Explorer, the three identities show up, I click on the one I want to open, I enter that password, and Windows opens into that e-mail address.

This evening, I was about to check one account which I seldom use, and was rebuffed by a message that said that the user name and password were not correct, and that I should re-try. It simply would not let me in.

I then opened up a window to my ISP, logged onto "MSN.com" and then logged onto my msn e-mail account using net-passport. I was able to open and read e-mails, etc., so there is nothing "wrong" with either my user ID or my password. I closed that out and came back here to MSN Explorer, opened both of the other e-mail accounts o.k.; tried the third one and again received the error message.