

# My computer refuses to accept anti-virus software

**Source:**

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I'm having the same problem. Norton informed me this morning that I had to uninstall it and reinstall it. Now I cannot reinstall getting the message that MSI has to be installed through setup. I found an article on it: Microsoft Knowledge Base Article – 324638, but it doesn't offer a solution for XP, just 95, 98, Me, NT 4.0 and 2000. I'm really frustrated! Anyone with any suggestions?

Sharon

>-----Original Message-----

>I have attempted to install Nortron anti-virus on-line and

>McAfee Virus-scan 2004 version 8.0. In both instances my  
>computere will not accept. There is no error messages to  
>tell me what's wrong.

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>HELP!!!

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>Regards, Wrob

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>P.S. I have a Dell desktop (150D) with Windows XP

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